

# We're here to help when you need it most. Here's how.



## Find the right doctors

We can also find the right hospitals, specialists and other providers, anywhere in the country.

## Make appointments

We'll make the calls to schedule appointments and arrange second opinions.

## Transfer medical records

We'll also coordinate the transfer of X-rays and lab results.

## Work with insurance companies

We'll work on your behalf to get any necessary approvals and coordinate benefits.

## Resolve claims and billing issues

We'll do the legwork to untangle medical bills and resolve claims and billing issues.

## Answer benefit questions

We'll explain how your benefits work and find options for non-covered services.

## Clarify tests and treatments

We'll help you understand medical conditions, test results and treatment options.

## Help with eldercare

We can find adult day care, home health care and other support services.

Your Health Advocate benefit is being offered by your employer at no additional cost to you and covers eligible employees, their spouses or domestic partners, dependent children, parents and parents-in-law.



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