

WELCOME

Hood College employees



A UnitedHealthcare Company

INTRODUCING UMR



A UnitedHealthcare Company

Greetings from UMR



**Welcome Hood College members.
UMR is proud to be your benefits
administrator.**

Our job is to guide and support you in your health care experience and help you live a healthier life.

About UMR

How we can help

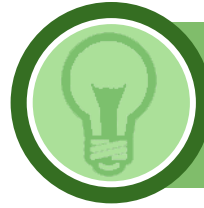
Your employer hired us to help manage the health plan available to you and your dependents.



Process your claims



Answer your questions



Explain your options



Help you find a doctor

What we do

UMR is a third-party administrator (TPA).

UMR is not an insurance company. Your employer pays the portion of your health care costs not paid by you.

We make sure your claims are paid correctly, so that:

- You and your employer can keep your costs to a minimum.
- You can focus on feeling better.

What is a third-party administrator (TPA)?



We're dedicated to serving you!

We put our 'Customers First'

UMR has assigned a team of Customer First representatives to your employee benefits plan. They will process your claims and answer your questions about coverage options and costs for treatment.



Contact information

Got questions?

We've got answers. A dedicated toll-free customer service team is available for members enrolled in the plan. Please contact our customer service team for any questions or concerns you may have.

Contact us by phone

800-826-9781

Available Monday - Friday
8 a.m. - 5 p.m.



Contact us online

www.umar.com

Log in as a member and choose the
Contact Us option

Enhanced Benefits

Positive Changes

- National Provider Network
- No Primary Care Physician (PCP/gatekeeper) designation required
- No referrals required

