PRACTICUM & INTERNSHIP MANUAL M.S. COUNSELING DEPARTMENT OF PSYCHOLOGY & COUNSELING 2021-2022



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Purpose of the Practicum & Internship Manual

The purpose of this document is to provide detailed information about the field experience requirements within the Clinical Mental Health Counseling and School Counseling M.S. programs at Hood College. Students, field site supervisors, agency representatives, and faculty instructors involved in the practicum and internship process should all familiarize themselves with the content of this manual and bring any questions to the Practicum and Internship Coordinator for Clinical Mental Health Counseling (PIC-CMHC), School Counseling Coordinator (SCC) and/or faculty instructor. It is the responsibility of each student embarking on practicum and internship to be aware of the requirements, policies, and procedures guiding these field experiences, as outlined here.

Practicum & Internship Overview

Practicum and internship, referred to more generally as the "field experience", is a three-semester clinical sequence required for completion of a master's degree in Clinical Mental Health Counseling (CMHC) or School Counseling (SC) at Hood College. During the field experience, students will be working as an entry-level professional directly with clients or students at a site appropriate to their specialization (e.g., a mental health services setting, therapeutic school, or public school). The field experience is an opportunity to apply academic and experiential learning from coursework and to further develop counseling and related skills in a real-world setting.

Practicum is the first stage of the field experience and represents a gradual entry into the work of a professional counselor. Students can expect to spend 8-12 hours per week at their practicum site, for a total of 100 hours over one full academic term. **Internship** is a more intensive experience in which students spend 20-25 hours per week at their site, for a total of 600 hours over at least two full academic terms. During both phases, students are providing direct client/student services such as individual and group counseling, as well as attending individual supervision with their site supervisor for a minimum of one hour per week. Students also attend a weekly practicum or internship class (COUN 596, 597, or 598), taught by Counseling program faculty members. This course includes didactic material focusing on clinical issues (e.g., the therapeutic relationship; diagnosis and treatment) as well as group supervision and presentations of field site cases.

The field experience is considered the capstone of the master's degree in School or Clinical Mental Health Counseling and culminates with the creation of a detailed online portfolio where the student presents academic and professional material related to their site placement experiences.

Key Players

The student's field experience is primarily supported by three key individuals: the site supervisor, the faculty instructor, and the PIC-CMHC or SCC. The roles and qualifications required of those individuals are as follows.

The site supervisor...

- Provides the student with a minimum of one hour/week of individual supervision.
- Oversees and provides feedback on the student's counseling and other professional activities such as record keeping and professional behavior.
- Provides formative and summative evaluations of the student's performance.
- Is an employee of the agency, organization, or school where the student is completing the field experience.
- Holds a master's degree or higher in counseling or a related mental health field.
- For CMHC students, is fully licensed as a mental health professional (Licensed Clinical Professional Counselor; Licensed Clinical Social Worker, Licensed Marriage and Family Therapist, Licensed Psychologist, and in some rare cases a Licensed Psychiatrist or Licensed Psychiatric Nurse), in the state where the field experience occurs.
- For SC students, is fully certified as a school counselor, licensed as a social worker or counselor, or (with approval from the SCC) licensed as a school psychologist, in the state where the field experience occurs.
- Has relevant training in clinical supervision, documented by a relevant supervisory credential such as Approved Clinical Supervisor or Board Approved Supervisor in Maryland, or completion of a Hood College workshop/Webinar or other workshop in clinical supervision.
- Has a minimum of two years relevant, post-master's professional experience in the student's specialty area.
- Has knowledge of the program's expectations, requirements, and evaluation procedures for students.
- Is clearly designated as the student's "primary" supervisor. Some sites may have multiple supervisors overseeing the student according to changing settings and roles inherent to the placement. This is acceptable, as long as there is a designated primary supervisor, and any supervisor providing weekly individual clinical supervision meets the above criteria.

The faculty instructor...

- Is a faculty member in the Counseling Department at Hood College.
- Is fully licensed as a professional counselor.
- Provides a minimum of 1.5 hours a week on average of group supervision in the Practicum (COUN 596) and Internship (COUN 597) courses. Classes typically meet for 2-2.5 hours per week to account for breaks during the semester.

- Is first point of contact for the student and site supervisor relaying concerns, successes, and challenges at the field site.
- Maintains regular contact and consultation with the student's field site supervisor, including periodic site visits as necessary.
- Provides formative and summative evaluations of the student's performance.
- Monitors students' hours logs and supervision records in Tevera and provides final approval of a student's hours and completion of field experiences.
- Has relevant training in clinical supervision, as evidenced by completion of a
 graduate-level course in clinical supervision and/or possession of a relevant
 supervisory credential (such as Approved Clinical Supervisor or state board
 certification as a supervisor).

The Practicum & Internship Coordinator for Clinical Mental Health Counseling...

- Assists CMHC students in finding field site placements.
- Holds Practicum Orientation meetings in the Spring and Fall semesters.
- Liaises with faculty instructors re: oversight of CMHC field experience courses.
- Builds and maintains relationships with a wide range of CMHC "partner" field sites in the area, and frequently updates a list of those sites.
- Makes initial field site visits to vet appropriateness of CMHC field site.
- Is first point of contact for questions about the CMHC field site search process.
- Reviews CMHC practicum applications and renders application decisions.
- Ensures field sites can and will provide the professional opportunities necessary for the student to meet requirements for CMHC practicum and internship.
- Coordinates with the Graduate Registrar to ensure CMHC students admitted to practicum & internship are registered for the correct field experience courses (COUN 596, 597, or 598).
- In consultation with the faculty instructor, handles any disputes between the student and the field site.
- Manages Tevera field site placement software, along with instructors.

The School Counseling Coordinator...

- Holds a variety of responsibilities related to the SC program; those listed here relate specifically to the practicum and internship process for SC students.
- Holds separate breakout group during twice-annual Practicum & Internship orientation (November and May) for SC students.
- Liaises with faculty instructors re: oversight of SC field experience courses.
- Maintains relationships with school districts, private schools, therapeutic and alternative schools, and other appropriate sites for School Counseling (SC) student field placement, and regularly updates a list of those sites.
- Serves as liaison with school counseling and human resources placement staff within partner districts/sites.
- Actively seeks out and engages new partner sites and serves as first point of contact for inquiries from potential SC field sites.

- Ensures both new and existing partner sites provide the professional training opportunities necessary for students to meet requirements for SC practicum and internship, as well as school counselor certification in Maryland.
- Submits placement requests to public school districts as required by the district.
- Assists SC students in securing non-traditional placements outside of the public school system (e.g., therapeutic/alternative schools, private schools) if interested.
- In coordination with the Program Director and PIC-CMHC, collaborates on a regularly updated Practicum & Internship Manual, which is posted on the program's website and serves as the guide for all policies and procedures related to the field experience process.
- Coordinates with the Graduate Registrar to ensure SC students admitted to practicum & internship are registered for the correct field experience courses (COUN 596, 597, or 598).
- In consultation with the SC faculty instructor, handles any disputes between the student and SC field site.

Practicum & Internship Requirements

In accordance with the 2016 Standards of the Council for Accreditation of Counseling and Related Educational Programs (CACREP), the requirements for practicum and internship are as follows:

Prerequisites

Students typically complete the three-semester field experience in the last three or four semesters of their program. We strongly recommend you complete the majority of your coursework—particularly the 27 core credits in addition to required specialty courses—prior to starting Practicum. The following are non-negotiable prerequisites to practicum:

- COUN 501: Professional, Legal, and Ethical Responsibilities
- COUN 502: Social and Cultural Foundations of Counseling
- COUN 504: Counseling Techniques
- COUN 505: Group Dynamics, Processing, and Counseling
- COUN 511: Theories and Principles of Counseling
- COUN 540: Foundations of School Counseling (SC only)
- COUN 531: Diagnosis and Psychopathology (CMHC only; co-req)
- COUN 532: Advanced Counseling Techniques (CMHC only; co-req)

General information

- Students have the opportunity to participate in counseling and related activities consistent with the role of an entry-level professional at the field site.
- Students have the opportunity to develop individual counseling skills as well as lead or co-lead a counseling or psychoeducational group <u>for at least six sessions</u> during *either* practicum or internship.

- Formative and summative evaluations of the student's performance on a variety of measures, including counseling skills and professional behavior, are conducted on a regular schedule (by the faculty instructor and the field site supervisor).
- Students must audio or video record or submit documentation of live supervision/observation by the field site supervisor of at least two counseling sessions per semester for review in supervision and/or practicum/internship class.
- Hours are accrued are categorized as direct service hours and indirect service hours. According to CACREP (2016):
 - o "<u>Direct service</u> is the supervised use of counseling, consultation, or related professional skills **with actual clients** (can be individuals, couples, families, or groups) for the purpose of fostering social, cognitive, behavioral, and/or affective change. These activities must involve interaction with others and may include: (1) assessment, (2) counseling, (3) psycho-educational activities, and (4) consultation."
 - Indirect service encompasses all other time that supports the activities of the field experience. Indirect hours include record keeping, other administrative duties, individual and group supervision, observation of others providing counseling-related services, and professional development activities.

Practicum

- 100 hours at your field site (40 direct; 60 indirect) over a full academic term; 8-12 hours/week, 3-5 direct hours/week
- Available in Spring for both SC and CMHC students, and in Summer for CMHC students (and SC students who obtain a placement at an alternative school)
- Typically begins with orientation and observation activities
- May include facilitation or co-facilitation of a group
- Minimum one hour per week of supervision by a qualified supervisor (as described on p. 4).
- Enrollment in COUN 596: Practicum (3 credits), which includes weekly meeting for group supervision (2-2.5 hours) and didactic course material, completion of course readings and assignments
- Maintenance of weekly hours logs to be signed by field site supervisor
- Completion and submission of Practicum Portfolio
- Must obtain professional liability insurance prior to starting

Internship I & II

- May switch sites from Practicum site if desired/necessary. We discourage switching sites between Internship I&II for CMHC students.
- Complete COUN 596: Practicum no more than two semesters prior to enrolling; i.e., no more than one semester off in between practicum and internship.
- 600 hours at your field site: approximately 300 per semester (120 direct; 180 indirect); 20-25 hours/week, 8-10 direct hours/week
- Moving into more independent clinical/school counseling work

- Must include facilitation or co-facilitation of a group (if not done in practicum)
- Minimum one hour per week of supervision by a qualified supervisor (as described on p. 4).
- Enrollment in COUN 597: Internship I and COUN 598: Internship II (3 credits each), which includes weekly meeting for group supervision and didactic course material, completion of course readings and assignments
 - Students must complete a minimum of 40% (240 total; 96 direct, 144 indirect) of their internship hours before moving into the COUN 598: Internship II class.
- Maintenance of weekly hours logs to be signed by field site supervisor
- Completion and submission of Internship Portfolio (Key Assignment)
- Must submit proof of maintained professional liability insurance

Practicum and Internship Sites

A high-quality training experience requires ongoing coordination and collaboration between Hood College, the field site, and the student. Hood College must approve every practicum and internship site, including a clear description of duties and responsibilities of all parties involved in the training of the student.

Non-discrimination statement

Hood College does not discriminate against students with regard to race, ethnic background, sex, age, ability, sexual orientation, gender identity, or any additional characteristic protected by local, state, or federal law. The Counseling program is further committed to training students from groups traditionally underrepresented in the counseling profession. As such, the Counseling program expects potential field sites to conduct their selection and training process in a similar non-discriminatory manner. Students should notify the PIC immediately of any potentially discriminatory practices noted during the search or training process.

Identifying an appropriate field site

The PIC-CMHC and SCC maintain a frequently updated list of "partner sites" on Tevera. A partner site is an agency, organization, or school that has been previously screened and approved by Hood College. Representatives from each Partner Site sign an Affiliation Agreement with Hood College and the Counseling program that includes programmatic requirements for the completion of practicum and internship as well as legal and ethical responsibilities of all parties involved. Affiliation Agreements are secured by the PIC-CMHC or SCC and signed by the Program Director. Students may pursue sites that are not on the current Partner Site List and may propose a new site via

the "Suggest a Site" tab on Tevera. A student may not accept a placement at a field site until the PIC-CMHC or SCC has made a site visit, approved the site, and secured an Affiliation Agreement. The Affiliation Agreement must be signed with the site prior to the application deadlines listed in the Process and Deadlines section below. For public school systems, Affiliation Agreements are established with entire school districts for placement, rather than individual schools.

The following list is a minimum set of standards necessary for a site to meet programmatic requirements for practicum and internship. General standards necessary for both CMHC and SC sites are listed first, followed by standards specific to each specialty.

General site and supervision standards

- 1. Sites must be willing to engage students in counseling and counseling-related activities that are typical of the work environment and consistent with the student's interests, training level, and abilities.
- 2. Sites must provide or facilitate opportunities for students to lead or co-lead a counseling or psychoeducational group during either practicum or internship.
- 3. <u>Practicum</u> sites must provide 100 hours over a full academic term (12 weeks in Summer; 15 weeks in Fall and Spring), with a breakdown of 40 direct and 60 indirect hours. This translates into 8-15 hours/week (3-5 direct).
- 4. <u>Internship</u> sites must provide 600 hours over two full academic terms (12 weeks in Summer; 15 weeks in Fall and Spring), with a breakdown of 240 direct and 360 indirect hours. This translates into 20-25 hours/week (8-10 direct).
- 5. Sites must offer at least one hour of *individual* (one student, one supervisor) *or triadic* (one supervisor, two students) supervision for each student per week. Group supervision and professional development opportunities are highly encouraged but not required and may not replace individual/triadic supervision.
- 6. Sites and supervisors must be willing and able to use Tevera, our web-based software for management of all field-site related activities, including hours tracking, documentation of supervision, and evaluations.
- 7. Site supervisors establish supervision agreements with students, including to provide consistent monitoring and evaluation of the student's progress and direct guidance on clinical matters including risk assessment. They fill out summative evaluations of student progress at the end of each semester.
- 8. Sites may provide the student with multiple supervisors, as long as there is a clear rationale based on the student's duties (i.e., the student has different supervisors for different settings/roles within the placement). There must be a designated "primary" supervisor, however, who is responsible for all paperwork and aggregating and providing feedback in formative and summative evaluations.
- 9. If the primary field site supervisor is unavailable for supervision in a given week, they may provide a two-hour supervision session the following week, or an alternate qualified supervisor (as described on p. 2) must be provided at the site. If neither of those scenarios are possible, the faculty instructor will provide individual supervision up to two times per semester.

- 10. Sites must allow audio and/or video recordings, or live supervision/observation, of at least two counseling sessions (individual or group) per semester in both practicum and internship. Sites must comply with the Hood College Field Site Recording policy and must assist the student in obtaining appropriate informed consent from the client(s) being recorded. Site supervisors must be willing to review the recordings with the student as part of supervision. In cases where recording is impossible, live observation and supervision may be substituted but must be clearly documented and processed in supervision, and documentation of the supervisor's feedback must be provided to the faculty instructor.
- 11. Sites must be willing to have some form of "raw data" from the student's caseload presented to the faculty instructor. Raw data may include recordings, live observation/supervision notes, redacted case notes or treatment plans, and case conceptualizations. Recordings of client sessions must be immediately uploaded from the recording device to HIPAA-compliant OneDrive folders (see Recording Policy).
- 12. Sites must understand that students will be presenting de-identified case material to the faculty instructor and other students in the practicum and internship courses on a regular basis.
- 13. Sites must accept sole responsibility for care rendered to clients served by students. The faculty supervisor does not provide direct clinical supervision, and any recommendations for client care made by Hood College faculty or students must be cleared with the field site supervisor.
- 14. Sites must provide, at either the group or individual level, an orientation reviewing agency policies, administrative standards (e.g. record keeping), and emergency procedures.
- 15. Sites must present trainees with a clear plan of action to follow in emergency situations, including if a client is at risk of harm to self or others.
- 16. Students are prohibited from using their own personal vehicles for transporting clients in any capacity.
- 17. Sites supervisors should be willing to communicate with the PIC in a timely manner regarding concerns about the student's performance or personal/professional characteristics.

Clinical mental health counseling

- 1. Sites must assign a primary supervisor who is a fully licensed mental health professional (as described on p. 4). Licensed psychiatrists with appropriate training and background in counseling and psychotherapy may be considered on a case-by-case basis at the discretion of the PIC-CMHC.
- 2. Sites must ensure that <u>a qualified</u>, <u>licensed or certified</u>* <u>mental health professional</u> is on the premises and available for emergency consultation at all times when the <u>student is engaged in direct client work</u> (or immediately available by phone if <u>engaging in telehealth</u>). This individual does not always need to be the student's primary supervisor.
- 3. Counselors and other mental health providers in solo, independent private practice are typically not appropriate supervisors/sites for Hood College counseling

students, though there are a few exceptions. These providers may have difficulty providing the student with enough hours and office space, and often cannot be on site at all times when the student is with clients. Group practices or consortiums of independent practitioners who have agreed to create a training program may be approved.

*NOTE: In some cases, the individual on site may be another type of professional (e.g., Registered Nurse, Certified Addictions Counselor), as long as, 1) the individual has training in mental health risk assessment; 2) the individual is regularly called upon to provide emergency coverage at the site; 3) it is not possible for a licensed mental health professional to be there at all times; and 4) the PIC-CMHC has approved the individual – *in advance, prior to starting placement* – to be an emergency supervisor for the student.

School counseling

- 1. Sites must be a public or private, primary or secondary school approved by the Maryland State Department of Education (or other state board). The school may be traditional, charter, alternative, or therapeutic.
- 2. Sites must assign a primary supervisor who is a fully certified school counselor or licensed professional counselor or social worker in the state of practice and has two years' relevant experience in school counseling. School counseling students who wish to pursue LCPC licensure may request a supervisor who is licensed, but this cannot be guaranteed given the relatively small number of clinically licensed school counselors.
- 3. School counseling students must gain experience working with a range of ages and grade levels. Students placed in traditional schools must work for at least one semester at the elementary level and at least one semester at the secondary (middle or high school) level. Students placed in private or therapeutic K-12 schools must have a caseload that spans across the age spectrum.
- 4. School counseling students may request to stay at the same site for Internship I and II, however this request cannot be guaranteed, as most school districts place students semester by semester.
- 5. Sites must ensure that <u>a certified school counselor</u>, <u>school social worker</u>, <u>school psychologist</u>, <u>or school administrator fully trained in mental health risk assessment is on the premises</u>, <u>available and fully qualified for emergency consultation at all times when the student is engaged in direct client work</u>. This individual does not always need to be the student's primary supervisor.

Process and Deadlines

The practicum and internship process begins approximately nine months prior to the student's projected practicum start date. The PIC-CMHC and SCC provide active support during this time, however CMHC students in particular are expected to take ownership over the field site search process as if it were a professional job search (in other words, the student will not simply be "placed" at a field site, but must actively seek out and apply to various sites with the guidance of the PIC-CMHC). The process for securing practicum and internship sites consists of the following three major steps and is described in detail below per specialty.

- 1. Attend a mandatory orientation and submit Practicum Interest Form
- 2. Submit Practicum Application (Part I)
- 3. Submit Site Placement Application (Part II), and Supervisor Application. The following list of steps serve as more detailed guide in moving through the process.

Clinical mental health counseling

- 1. **Reflection:** Discuss practicum start timing with your faculty adviser. Remember that this is a three-semester commitment that will eventually ramp up to 20-25 hours per week. Consider what this will mean for your personal and professional life. Field sites will not necessarily be able to accommodate specific scheduling needs, and few sites offer regular evening and weekend hours for trainees.
- 2. **Tevera:** Make sure that you have an active account in Tevera, our web-based field placement software, and review the steps in the Practicum/Internship Application process on Tevera.
- 3. **Orientation:** Attend a *mandatory* practicum/internship orientation to review this manual and learn more details about the field site search process. The student must attend the orientation that corresponds with their desired start date (see timetable below). Students are only required to attend one orientation for both practicum and internship. Students will be given copies of the Practicum & Internship Manual and will be oriented to the field site search process and Tevera.
- 4. **Coursework:** Confirm you will have taken all pre-requisites (COUN 501, 504, 505, 511, 531) prior to starting practicum. Confirm your skills demonstrated in your 30-minute video for COUN 504 or COUN 532 were deemed acceptable to start practicum by the course instructor within one calendar year of the practicum Part I application date.
- 5. **Interest form:** Fill out the Practicum/Internship Interest Form on Tevera so that the PIC is aware of your intentions and interests.
- 6. **Start search:** Schedule a meeting with the PIC if desired. Begin to research and contact potential field sites. Cast a wide net; remember that practicum and internship placements are opportunities to try out different settings, even if they are not what you imagine yourself doing long term. Be sure to thoroughly search the organization's website for details about the practicum/internship application process before reaching out with questions.
- 7. **Finalize your materials:** Finalize your resume/CV and cover letters and make an appointment with the Career Center and/or send them to the PIC if desired. Reach out for potential references/letters of recommendation as necessary and begin to prepare for on-site interviews.
- 8. **Site-specific details:** Each site has its own timetable as to when applications are due, when interviews are conducted, and when application decisions are made.

- Some sites may begin interviewing for Fall placement even prior to the Part I due date. This information is often available on Tevera, on the organization's website, or may be communicated to you by the PIC or the field site during the interview process. You are responsible for educating yourself on those timelines.
- 9. **Submit Practicum Application** (**Part I**). This application is submitted 3-6 months prior to the desired practicum start date and formally begins the application process. You do NOT need to have a site secured to submit this application. The application requires you to submit a polished resume and brief statement of interest describing what they hope to get out of the field experience, including any populations and settings of interests.
- 10. Receive application decision and register for the class: Once you have been approved to start practicum in a given semester (Part I is approved) and registration opens, you may request to register for the course by sending an email to the Graduate Registrar at hoodgrad@hood.edu, cc'ing the PIC and the faculty instructor for the course, and requesting to be registered for the appropriate course (e.g., COUN 596). You must attach to this email the statement of interest included in your Part I application. Include the name of your placement site for their records. You will need to send an email to the Graduate Registrar each semester to be registered for ALL field experience courses, even if you are not switching sites. You CANNOT register for field experience courses in Self-Service or Tevera.
- 11. **Interview:** Embark on the application/interview process as directed by each field site to which you are applying, maintaining regular contact with the PIC. <u>Please track sites of interest/interview sites on Tevera.</u> **As representatives of Hood College, students are expected to communicate and present themselves in a professional and formal manner. Professional language in emails and phone calls, as well as professional interview attire when presenting at field sites, is required at all times. Please see page 15 for more information on presenting yourself professionally. <u>Failure to present yourself professionally in interviews may result in denial of Part II of your application.</u> **
- 12. **Secure a field site placement**. If offered a placement, you are expected to accept or decline within 48 hours of the offer. After you have accepted an offer, all details are coordinated between the site and the student. You *must* notify other organizations with which you have been interviewing about your decision within 48 hours of accepting the other offer.
- 13. **Submit your Site Placement Application (Part II):** Fill out this form by the specified deadline, including the signed Field Site Supervisor Agreement (FSSA) on Tevera. You as the student, along with your field site supervisor and faculty instructor, must sign the FSSA. *Please note:* You must submit this application for practicum, and you must submit again for internship IF you are switching sites.
- 14. **Approval:** Receive your approval for entering practicum/internship.
- 15. **Professional Liability Insurance:** Obtain professional liability insurance through the American Counseling Association student membership or another organization. Send proof of insurance to the PIC via email.
- 16. **Begin work** at your field site <u>within one week</u> of the first practicum/internship course meeting (e.g., if the first day of classes is January 15, start anytime

between January 8 and 22). *Note:* In the Spring semester, COUN 596, 597/598 may begin meeting for group supervision one week prior to the official start of classes, at the discretion of the instructor.

School counseling

- 1. **Reflection:** Discuss practicum start timing with your adviser and/or the SCC. Remember that this is a three-semester commitment that will eventually ramp up to 20-25 hours per week. Consider what this will mean for your personal and professional life. School counseling placements require weekday hours, typically 1-2 days in practicum and 3-4 days weekly in internship. Summer placements are possible but rare.
- 2. **Tevera:** Make sure that you have an active account in Tevera, our web-based field placement software, and review the steps in the Practicum/Internship Application process on Tevera.
- 3. **Orientation:** Attend a *mandatory* practicum/internship orientation to review this manual and learn more details about the field site search process. The student must attend the orientation that corresponds with their desired start date (see timetable below). Students are only required to attend one orientation for both practicum and internship. Students will be given copies of the Practicum & Internship Manual and will be oriented to the field site search process and Tevera.
- 4. **Coursework:** Confirm you will have taken all pre-requisites (COUN 501, 504, 505, 511, 540) prior to starting practicum. Confirm your skills demonstrated in your 30-minute video for COUN 504 or COUN 532 were deemed acceptable to start practicum by the course instructor within one calendar year of the practicum Part I application date.
- 5. **Interest form:** Fill out the Practicum/Internship Interest Form on Tevera so that the SCC is aware of your intentions and interests. Consider whether you would like to be placed in a public, private, or alternative/therapeutic school. Hood College currently has relationships with Frederick County Public Schools, Washington County Public Schools, Montgomery County Public Schools, and Carroll County Public Schools, in addition to some alternative schools.
- 6. **Finalize your materials:** Finalize your resume/CV and cover letters and make an appointment with the Career Center and/or send them to the SCC if desired. Reach out for potential references/letters of recommendation as necessary and begin to prepare for any potential on-site interviews.
- 7. **Submit Practicum Application (Part I).** This application is submitted 3-6 months prior to the desired practicum start date and formally begins the application process. You do NOT need to have a site secured to submit this application. The application requires you to submit a polished resume and brief statement of interest describing what they hope to get out of the field experience, including any age groups of interests, preferences in terms of school location, etc. You must include with this application the completed district-specific placement request form for your chosen district(s).

- 8. Receive application decision and register for the class: Once you have been approved to start practicum in a given semester (Part I is approved), you may request to register for the course by sending an email to the Graduate Registrar at hoodgrad@hood.edu, cc'ing the SCC and the faculty instructor for the course, and requesting to be registered for the appropriate course (e.g., COUN 596). You must attach to this email the statement of interest included in your Part I application. Include the name of your placement site for their records. You will need to send an email to the Graduate Registrar each semester to be registered for ALL field experience courses, even if you are not switching sites.
- 9. **Receive notification of placement from the district:** Placement requests are typically sent to districts by the SCC in April (for Fall) and October (for Spring). Each district follows a different timeline for notifications of placement, but typically we receive placement specifics 6-10 weeks prior to the placement start date. Most schools/districts require a background check, fingerprinting, and sometimes a tuberculosis test, as part of the application/placement process. These procedures are scheduled and funded by the student.
- 10. **Submit your Site Placement Application (Part II):** Fill out this form by the specified deadline, including the signed Field Site Supervisor Agreement (FSSA) on Tevera. You as the student, along with your field site supervisor and faculty instructor, must sign the FSSA. *Please note:* You must submit this application for practicum, and you must submit again for internship IF you are switching sites.
- 11. **Approval:** Receive your approval for entering practicum/internship.
- 12. **Professional Liability Insurance:** Obtain professional liability insurance through the American Counseling Association student membership or another organization. Send proof of insurance to the PIC via email.
- 13. **Begin work** at your field site <u>within one week</u> of the first practicum/internship course meeting (e.g., if the first day of classes is January 15, start anytime between January 8 and 22. School Counseling students may petition to start sooner, for example if supervisors wish them to start on the first day/week of school. *Note:* In the Spring semester, COUN 596, 597/598 may begin meeting for group supervision one week prior to the official start of classes, at the discretion of the instructor.

^{*}In the event that the student is not offered a site placement by the Hood College application deadline, an extension may be granted or the student will be asked to wait until the following semester, at the discretion of the PIC-CMHC, SCC, and other Counseling faculty. In order for an extension to be granted, the student MUST have been in regular contact with the PIC-CMHC or SCC between the orientation and the application deadline and must be able to document concerted efforts to secure a site.

Desired start date 🗲	Summer	Fall	Spring
Mandatory orientation	~ November 1	~ November 1	~ May 1
Application	February 15	February 15	September 15
deadline (Part I)			
Site placement	April 15	June 15	November 15
deadline (Part II)			
Field experience starts	~ May 25	~ August 25	~ January 25

Exact dates and deadlines are subject to change with notice:

Preparing for Your Practicum/Internship Interviews

Students are expected to treat their interviews for practicum or internship placements just like interviews for any other professional position. Remember that placements at many sites are competitive, and you will give yourself the best chance at securing your first-choice placement by presenting yourself as prepared, professional, and willing to learn. <u>PLEASE NOTE:</u> Most school districts place school counseling applicants without an interview, however many of the following guidelines should still be followed for initial meetings with supervisors.

Professional attire and presentation

Acceptable attire for a practicum/internship interview is the same as acceptable attire for any other professional interview. Appropriate interview attire may include a collared shirt or blouse; pressed slacks, skirt or suiting dress; a blazer or smart cardigan. All attire should be neatly pressed, free of stains and wrinkles, and not revealing or overly casual.

How to prepare and what to bring

- Get feedback from the PIC-CMHC, SCC and/or Career Center on your resume and cover letters. Consider scheduling a mock interview with the PIC-CMHC, SCC and/or Career Center.
- Bring several copies of your resume to the interview (at a minimum, one copy for every individual you are scheduled to meet with, plus two extra). Bring business cards if you have them (they're a nice touch).
- Make sure you are thoroughly familiar with our program's practicum and internship requirements so that you can answer questions about them. Bring a current copy of the Practicum & Internship Manual. Even long-standing partner sites may need a refresher.
- Research the site and the individuals with whom you are interviewing. Be sure you understand the type of work they do and the populations they serve.

[~]Approximate. Exact dates TBD per calendar year and Hood College Academic Calendar ^Fall Practicum is being phased out and is only available to students who started the program prior to Fall 2020.

- Carefully research the site location and plan for how long it will take you to travel there, park, and gather yourself to enter the interview. **Plan to arrive INSIDE and announce yourself at LEAST five minutes prior to your interview start time**.
- Practicum and internship candidates are not expected to be clinical experts, however there are some commonly asked questions you should be prepared to answer. Some examples include:
 - o What interests you about our site?
 - What population are you hoping to work with, and why?
 - o Tell me about your experience working with diverse populations.
 - Describe a time when you had to resolve a conflict in a professional or academic setting.
 - o Tell me about how you collaborate or work with others on a team.
 - o I'm going to describe a case to you. Given what I tell you, briefly summarize how you might work with that client/student.

How to follow up

- Send a thank you note, email or hand-written, within 48 hours of your interview.
- Pay careful attention to the time frame the site gives you for communicating their decision. Some sites have structured timelines for interviewing and notifying candidates, which may differ from our programmatic deadlines, and may mean you do not hear back for several weeks. Other sites may notify you of their decision to accept you on the spot. If no timeframe is given, it is reasonable to follow up seven days after your in-person interview via email.
- If offered a position, <u>you are expected to accept or decline within 48 business hours</u>. Once you accept a position, please *promptly* notify other sites where you interviewed so those spots may be offered to other candidates.
- Notify the PIC-CMHC or SCC of any acceptance or declines of offers.

Balancing Work, Life and Practicum/Internship

We encourage students to think far in advance about how they will balance practicum and internship with other commitments in their lives. Many students wish to continue working at another job while completing practicum and internship, and we understand this may be necessary. It is the responsibility of the faculty, however, to caution students that working or caretaking of others—especially full time—while on practicum and internship will be extremely challenging and requires significant preparation, flexibility, and self-care. Field sites are not expected to accommodate specific scheduling requests; for example, few sites offer evening or weekend hours. Your training experience will bring significant emotional demands that may be difficult to fully understand or anticipate in advance. Reserving time for self-care will be critical to your personal and professional wellbeing.

Paid and unpaid placements

Paid practicum and internship placements are rare. Students may be paid for their work on practicum and internship placements *only* with the approval of the PIC-CMHC or SCC. Students are not permitted to use their *current* jobs—even if relevant and counseling related—as their practicum and internship placements. These policies seek to minimize interference of dual relationships, employment requirements, power dynamics, pre-existing expectations, and financial demands in the training experience (see below).

Placements at existing place of employment

In rare cases (e.g., teachers wishing to complete field placements at their current schools), students may be permitted to complete their practicum and internship *in a new role* at their current place of employment if the following conditions are met and clearly documented to the PIC: 1) the training role is entirely distinct from the student's employment position, with a different title, and wholly different duties and responsibilities; 2) the training role will provide the student with a new set of skills; 3) the training role is housed within a different department, or at a minimum, provides the opportunity for interaction with a new set of clients and colleagues; 4) the student will have a different supervisor in the training role; and 5) the student's performance in the training role is in no way linked to their performance evaluations or pay in the pre-existing position. In these cases, a detailed description of how the arrangement meets these requirements is due to the PIC with Part II of the practicum/internship application.

Documentation of Practicum and Internship Activities

Hours logs and supervision records

Students will document their practicum and internship hours in a log created in a web-based platform called Tevera according to specific categories of direct and indirect hours. Your faculty instructor will review this process in Tevera with you. You will generate Track Hours Log reports on a regular basis (determined by your faculty instructor), that will be approved electronically by your site supervisor and faculty instructor within Tevera. You will also demonstrate your weekly supervision sessions on the Weekly Supervision Record form within Tevera, which must also be electronically approved by your site supervisor and faculty instructor.

Students are expected to report all practicum and internship hours accurately and honestly. Any falsification of type, number, or supervisor approval of hours is grounds for immediate dismissal from practicum and from the Counseling program and potential report to the licensure board or MSDE.

Counting practicum and internship hours toward licensure

Prior to starting practicum, students are encouraged to familiarize themselves with the licensing and certification requirements for any state in which they may wish to become licensed in the future. Some states (e.g., Virginia) require students to register direct supervisors (i.e., site supervisors) in advance in order for practicum and internship hours to count toward licensure.

In the state of Maryland, applicants for licensure as a Professional Counselor (LGPC, then LCPC) may count up to 1,000 hours (1 year) of pre-master's, supervised clinical hours toward the 3,000 required hours, as long as the hours were supervised by an appropriate, licensed mental health professional (as described on p. 4). Students are encouraged to have their field site supervisors sign off on their practicum and internship hours *before* ending practicum and internship, using the forms required by the Maryland Board of Professional Counselors or other state board, as it may be more difficult to get in touch with former supervisors in the future when the student is applying for licensure. More information about the process of applying for licensure in Maryland can be found at: http://dhmh.maryland.gov/bopc/Pages/gradprofessional.aspx.

Ethical Guidelines, Professional Behavior, and Academic Honesty

Counseling students are expected to conduct themselves in a professional manner, in accordance with the American Counseling Association (ACA) Code of Ethics, at all times while on practicum and internship. Students should review the Code of Ethics (https://www.counseling.org/Resources/aca-code-of-ethics.pdf) prior to beginning practicum and are encouraged to discuss any questions with their faculty instructor. Students are also expected to follow the Hood College Academic Honor Code for all assignments, which is available for review in the student handbook (http://www.hood.edu/policies/).

Students are representatives of Hood College while serving at a field site and are expected to behave professionally as if working in full employment position.

Expectations for ethical and professional behavior

- Professional dress and grooming according to site policies and standards
- Professional communication in person and via phone and email. Refer to all
 faculty and site representatives using the proper salutation (e.g. Dr., Ms., Mr.) and
 last name unless specifically invited to use first name. The Writing Center at
 UNC-Chapel Hill offers a helpful resource for email communication:
 http://writingcenter.unc.edu/handouts/effective-e-mail-communication/.
- Respectful communication with supervisors, colleagues, instructors, and clients. Threatening, demanding, or rude behavior is inconsistent with the professional identity of counselors and will not be tolerated.

- Adherence to field site policies, expectations, and scheduling requests
- Presence at the site for all hours agreed upon in the schedule approved by the site supervisor, and a willingness to engage in appropriate field site activities other than direct client work

Examples of unethical or unprofessional behavior

- Acting in a manner that violates the ACA Code of Ethics, the standards laid out in this manual, or the standards in the Hood College Academic Honor Code or Student Handbook
- Failure to appear for any previously scheduled activity or obligation at the field site, such as an interview, counseling session, supervision session, or professional development activity without proper advance notification of all parties and approval of the field site supervisor. This includes taking leave from the field site without express prior approval of the supervisor, or assuming that leave will be approved due to a particular holiday or personal commitment.
- Leaving the field site during agreed upon working hours without the approval of the site supervisor, or simply because no direct client hours are scheduled
- Failure to follow safety or emergency guidelines as outlined at the field site
- Refusing or resisting the completion of appropriate and expected field site administrative duties such as record keeping, filing, file auditing, answering phones, attending meetings or trainings, or website maintenance
- Recording client, supervisor, or faculty interactions without the express written consent of all parties involved (as required by law in the state of Maryland), or in a way that violates site or program procedures
- Failing to follow standards of confidentiality as described in the ACA Code of Ethics or the "Confidentiality of Recordings" section below
- Falsification of type, number, or supervisor approval of hours
- Removal or private use of any equipment or materials from the site or College
- Working at a field site without going through the proper application and approval process through the PIC-CMHC or SCC
- Accepting multiple field site placement offers or retracting an acceptance upon receiving another offer
- Terminating work at the field site without notifying and gaining approval from the faculty instructor and PIC-CMHC
- Demonstration of behavior that is overtly resistant, rude, demanding, threatening, or lewd toward any member or associate of the field site or Hood College community
- Providing or offering to provide services beyond the scope of the student's competence or ability as a trainee under supervision
- Communicating to clients, without approval of the field site supervisor and/or faculty instructor, information about internal workings of the field site or College (e.g., information about the employment status of site employees, financial or operating status of the site, etc.)

- Continuing to provide services despite compromised effectiveness due to significantly reduced emotional functioning or abuse of alcohol or drugs
- Failing to inform instructor and supervisor if convicted of a crime
- Testifying in court or participating in any legal proceeding related to field site clients without notifying and providing all related information to the field site supervisor and faculty instructor

Engaging in any of the behaviors described above, or any other behaviors or activities deemed unprofessional or unethical by the site supervisor, faculty instructor, or other relevant party, warrants review by the Counseling faculty, and may be grounds for dismissal from practicum and internship and/or the Counseling program.

Confidentiality and recording procedures

Students are expected to maintain confidentiality of client work according to the standards described in the ACA Code of Ethics. All client material discussed in practicum and internship classes (in case presentations, class discussions, etc.) should exclude any identifying information such as name, address, place of employment, or specific school attended, and should use only client initials. Students in practicum and internship classes are expected to uphold the confidentiality of their peers' clients and are not to discuss any client material outside of class.

Students are required to provide at least two recorded or live supervised counseling sessions with clients per semester while on practicum and internship. Procedures and policies related to recording are further described in the "Recording Policy" document in the Appendix. Students must sign the recording policy in Tevera prior to recording any sessions with clients. Depending on the nature and regulations of the field site setting, students may: 1) audio or video record individual or group counseling sessions and review them on site in supervision with the field site supervisor or practicum/internship instructor; 2) audio or video record individual or group counseling sessions and review them off site with the practicum/internship instructor; or 3) receive live supervision of an individual or group counseling session from the site supervisor, and submit documentation of that process to the faculty instructor in the form of a Supervision Note in Tevera. Students must obtain informed consent from all involved clients/legal guardians prior to recording any sessions, using the form provided by the program in the Practicum and Internship Manual (see Appendix) or a standard form required by their field site. The informed consent form must clearly state the purpose of recording, who will review the recordings, how the recordings will be transported/stored, and limits of confidentiality related to recording.

Client recordings must be protected at all times. Digital recordings must be created in accordance with the Health Insurance Portability and Accountability Act (HIPAA; http://www.hhs.gov/ocr/privacy/), including "Technical Safeguards"), as well as the ACA Code of Ethics, Standards H.2. Informed Consent and Security and H.5. Records and Web Maintenance.

- Students must use laptops or portable recording devices and <u>must NOT</u> record on mobile phones. Recordings should be immediately uploaded from a recording device to a HIPAA-compliant OneDrive folder designated by the faculty instructor.
- Students delete recordings from the original device immediately after upload to OneDrive and/or review.
- Students are expected to redact identifying information from the recording and use encryption/encoding to limit access to authorized users.
- Recordings should <u>never</u> be accessible to anyone unaffiliated with the care of the client or the practicum and internship class.

Practicum and Internship Challenges and Concerns

Completion of hours

Students must complete their 100 practicum hours by the last day of graduate classes during the semester they are registered for practicum. Students who have not completed their practicum hours (COUN 596) will not be able to register for internship (COUN 597). Students must complete their 600 internship hours by the last day of classes during the second semester they are registered for internship. They are not required to complete 300 hours by the end of the first semester of internship (i.e., more than half the hours may be accrued in the second semester of internship).

Students who do not complete their hours by the last day of classes in any semester may be granted an extension ONLY if lacking less than 10% of their hours (4 hours direct and 6 hours indirect for practicum; 24 hours direct and 36 hours indirect for internship). The student must provide a clear plan to the faculty instructor and PIC to complete those hours within two weeks of the last day of classes for practicum, and four weeks of the last day of classes for internship. If this is not possible, the student must register for another semester of practicum/internship. If the student does not complete the hours by the grading deadline for a given semester, a grade of "In Progress" will be granted until the hours are completed within the above timeframe.

Graduation

Hood College awards master's degrees three times per year: January, May and September. The only formal graduation ceremony is in May; students graduating in September and January can walk in graduation the following May. In the case where a student is completing internship in Spring semester and plans to graduate in May, the student may walk in the May graduation if they lack no more than 10% of their hours and can document a completion plan as described above. The student will then receive their degree in September, not May, but can request a letter of degree completion from the registrar's office to submit to employers and licensing and certifying bodies (it is the

student's responsibility to check to see if those bodies will accept the letter of degree completion in place of an official transcript showing degree awarded).

Extended absence

Students are expected to be on site for the entire period of service agreed upon with the field site (i.e., one, two, or three semesters). This includes the winter break between Hood College's Fall and Spring Semesters, if required by the site. Students are not permitted to be absent from field site work for more than a two-week period, with the exception of K-12 and higher education placements over Winter Break. Any absence of more than two weeks must be approved in writing by the student's field site supervisor, faculty instructor, and academic adviser. Students who anticipate needing more than a two-week break during the field experience period should strongly consider withdrawing from and/or postponing practicum or internship until a later semester. Any extended absence will likely result in failure to meet the practicum and internship hours and course attendance requirements, including a grade of F if the student does not withdraw by the College's withdrawal deadline. The student may also be asked to re-start their hours upon re-entering practicum or internship, as detailed below under "Unsatisfactory Performance".

Unsatisfactory performance and dismissal

Students are expected to receive an average of "Meets Expectations" on evaluations completed by the field site supervisor and faculty instructor. These evaluations include expectations for professional and ethical behavior, professional dispositions, counseling skills and techniques, and collaboration and consultation. If a student receives an average of "Needs Improvement" in the first round of evaluations (mid-term at practicum or first semester of internship)—or if particular concerns are raised by the site supervisor prior to the first evaluation—the faculty instructor, site supervisor, and student will create a plan clearly outlining the criteria which must be improved in order for the student to progress. If the student cannot meet those criteria prior to the next evaluation (end of term), the student will not be able to successfully complete practicum/internship and will need to withdraw or risk a failing grade in the course. In those cases, the student will need to re-take that semester of practicum/internship and may lose the hours accrued, at the discretion of the faculty instructor and PIC-CMHC/SCC.

In rare cases, a student may be dismissed from the field site by the site supervisor or the Counseling faculty. Such dismissals are based on a failure to progress (as described above), or demonstration of unprofessional or unethical behavior as outlined above on pages 12-13. Site supervisors are encouraged to report any concerns to the faculty instructor and/or PIC immediately. At this point, a meeting between the faculty instructor, student, and PIC will be called. If the faculty and site supervisor agree that

there should be an opportunity for remediation, the student will be given clear, written guidelines on what must be improved in a Remediation Plan document that is signed by the student, faculty instructor, PIC/SCC, and site supervisor. If any of the parties deem there will be no opportunity for remediation—for example, if the student demonstrates any of the behaviors described on page 19 above—the student will be considered for immediate dismissal from practicum/internship and potentially the Counseling program in an additional meeting between the faculty instructor, PIC/CMHC, and Counseling Program Director. In some cases, a student who is dismissed from a field site may be permitted to retain the hours accrued and remain in COUN 596 or 597 while searching for a new field site, at the discretion of the Counseling faculty. In those cases, the student must continue to complete all assignments for the course as directed by the instructor.

Safety and emergency guidelines

Students must follow all safety procedures and policies as described by their field site and will be asked to summarize those procedures in a course assignment early in the practicum/internship semester. Guidelines may include an emergency protocol and contact numbers, physical security and safety information, and procedures for clients presenting with risk. Most sites provide this information during the orientation period at the beginning of practicum or internship. If students do not receive this information within the first week of placement, they should ask their supervisor for this information. Students are required to include safety and emergency guidelines for their site in their practicum portfolio. Failure to follow safety and emergency guidelines may be grounds for dismissal from the site.

Legal concerns

Professional liability insurance. Students are required to maintain individual professional liability insurance of at least \$1 million per claim and \$3 million annual aggregate throughout their training at their practicum and internship sites. Individual professional liability insurance may be sourced through the American Counseling Association's Student Membership, which includes an appropriate coverage policy through an agreement with Health Provider's Service Organization (HPSO). Students may source their individual professional liability insurance elsewhere as long as it meets the above requirements. Students must submit proof of insurance to the PIC-CMHC/SCC prior to starting practicum and are responsible for renewing the policy (and submitting proof of that renewal to the Coordinator) if it expires prior to completion of internship. Documentation of the student's individual professional liability insurance is kept on file in Tevera and forwarded to the site supervisor. In addition, Hood College obtains group professional liability insurance in the amount of \$1 million per occurrence and \$3 million annual aggregate, covering all Hood College students and employees involved in any practicum or internship placement. For the College to issue the group Certificate of Insurance, there must be an Affiliation Agreement on file signed by representatives from the field site, the Counseling Program Director, and the Hood College Vice President for Finance. Students may not begin work at a field site until

the Affiliation Agreement, group Certificate of Insurance, and individual proof of insurance have been received and signed.

Court subpoenas. In rare instances, students may become involved in legal proceedings related to their clients, their site, or their client work. If a student receives a court subpoena or any other document or communication from a court or attorney, the student must contact the field site supervisor and faculty instructor immediately for guidance. Under no circumstances should a student present themselves in court or meet with an attorney or other party involved in legal proceedings alone or without consulting the field site supervisor and faculty instructor. The student must provide all information including the specific details of the subpoena or other communication, date and location of court appearance or any other legal proceeding or meeting, and any case notes and materials that are being subpoenaed. If a student provides any testimony or participates in legal proceedings in any other way without notifying and providing the required information to both the site supervisor and faculty instructor, this may be grounds for dismissal from practicum/internship and the Counseling program.

Frequently Asked Questions

Will I be able to work while completing Practicum and Internship?

• This depends on the specifics of your job and site. Part-time jobs with scheduling flexibility tend to be the easiest to maintain during practicum and internship. Working a full-time job with little scheduling flexibility will be very difficult, particularly during internship. Though the faculty will do our best to point you toward sites that match your needs, we CANNOT guarantee that you will find a site that meets very specific scheduling needs (e.g., evening and weekend hours).

Can I complete my Practicum and Internship <u>only</u> in the evenings, on weekends, or over the summer semesters?

• Probably not (and definitely not for School Counseling). Most field sites are open primarily during daytime hours. Some sites offer evening and weekend availability for clinical hours, but individual supervision, group supervision, and professional development activities are likely to be scheduled during the day. Though the faculty will do our best to point you toward sites that match your needs, we CANNOT guarantee that you will find a site that meets very specific scheduling needs. Because you cannot take more than one semester's break between field experience semesters, it is not possible to complete field experience only in summers.

During what semesters can I start Practicum?

Clinical Mental Health Counseling students may start in Spring or Summer. Fall
practicum is being phased out due to low numbers. School Counseling may start
in Spring unless completing a placement at an alternative school or summer

school program during Summer, in which case they will follow the CMHC application process and attend CMHC group supervision class.

Can I take other classes while completing my Practicum and Internship?

Yes, but we strongly recommend you complete the majority of your coursework (especially 27 core credits + 2 required specialty classes) prior practicum. Your semesters in practicum and internship will be highly demanding both personally and professionally, and we encourage you to consider life balance.

Can I be paid for my Practicum and Internship?

• The Counseling Program does not have a policy against this, but any such arrangement must be approved by the Practicum/Internship Coordinator, Program Director, and site supervisor. Please note that paid placements are extremely rare.

Can I do my Practicum and Internship at a site where I already work?

• Yes, but your responsibilities for practicum and internship must be distinctly different from your previous job responsibilities. Any such arrangement must be approved by the PIC-CMHC/SCC, Program Director, and site supervisor.

Can I count my Practicum and Internship hours toward licensure?

• Students wishing to pursue licensure in Maryland may count up to one year or 1,000 hours of pre-master's field experience toward the total 3,000 hours required, as long as you were supervised by a licensed mental health professional and provide the required documentation. Students wishing to pursue licensure in other states are encouraged to familiarize themselves with the licensing requirements in that state prior to starting practicum.

What happens if I don't complete my hours by the end of the semester?

• Students are required to complete their hours by the last day of graduate classes for the semester in which they are enrolled. Students with no more than 10% of hours lacking may submit a plan to complete those hours within two weeks of the last day of classes for practicum, or four weeks of the last day of classes for internship. If the hours are not completed by the grading deadline for that semester, the student will receive a grade of In Progress (IP) until the hours are completed within the two- or four-week timeframe.

Appendix

COUN 596/597/598: PRACTICUM AND INTERNSHIP M.S. IN CLINICAL MENTAL HEALTH/SCHOOL COUNSELING DEPARTMENT OF PSYCHOLOGY & COUNSELING

COUN 511

only)

COUN 540 (School

If applying for

Internship: COUN 596



(to date)

Application for Practicum/Internship: Part I

This application form is for students planning to start Practicum or Internship I. It is Step #2 of three major steps in the Practicum or Internship application process, outlined below. Students applying to start Internship I do NOT need to attend the orientation again (i.e., start at Step #2).

- 1) Attend mandatory Practicum & Internship Orientation. Fill out Interest Form.
- 2) Submit application for Practicum/Internship by the Application Deadline (Part I).
- 3) Submit Field Site Supervision Agreement and related documents by the Site Approval Deadline for approval once offered a site placement (Part II).

I. BASIC INFORMATION	ON		
Student name: Health Counseling	Specialization: S	chool Counseling 🗌	Clinical Mental
Faculty adviser: Internship I	Applying to start:	Practicum 🗌	
Date of attendance at I Year:	Practicum/Internship	Orientation: Novemb	oer 🗌 May 🗌
If applying for Internsl sites	nip I, I would like to:	Stay at my Practi	icum site Switch
Desired start semester Year:	·/year: F	all Spring Spring] Summer [
II. REQUIRED COURS	EWORK		
_		peginning practicum and	d internship. Please fili
Pre-requisite	Semester taken	Instructor	Grade earned
COUN 501			
COUN 504			
COUN 505			

Students must receive a grade of B or better in COUN 504 or COUN 532 no more than four semesters prior to the application deadline. For example, if a student is submitting this application in February 2020 to start Practicum in Summer 2020, they must have received a grade of B or better in COUN 504 or COUN 532 no earlier than Fall 2018.

If your grade has expired, or you did not receive a grade of B or better in either of these classes, you must coordinate with your 504/532 instructor and the Practicum & Internship Coordinator to demonstrate improvement in Counseling Skills, and check here:

III. INTERESTS AND PREFERENCES

Populations/issues of interest: (*drop-down menu, choose all that apply*)

Adolescents

Adults (18-65)

Children

College students

Couples and families

Dual diagnosis (substance abuse/mental health)

Groups

Older adults (65+)

Seriously mentally ill

Substance abuse

Trauma

Other: write in field

Settings of interest for practicum and internship: (drop-down menu, choose all that apply)

Alternative or therapeutic school

Career counseling center/office

Community mental health agency

Crisis center

Home-based counseling

Inpatient facility

Intensive outpatient facility

Partial hospitalization program

Private practice

School-based counseling

Traditional school

To which of the following areas are you willing to commute:

Baltimore City

Baltimore County

Carroll County

Howard County

Frederick City

Frederick County

Hagerstown/Washington County

Rockville)	Clarksburg, Germantown, Gaithersburg, G g., Bethesda, Chevy Chase, Silver Spring,		
IV. RESUME, STATEMENT OF INTERE	ST, AND SITE-SPECIFIC DOCUMENTS		
Please upload your current resume:	Student's resume		
	ntement summarizing your relevant back our field placement experience. This may ng to field placement sites.		
application form (available in Tevera). By signing this form, you acknowledge the guaranteed and depends on field site plays the skill-based and professional disposition of the skill-based.	upload your completed district-specific hat admission into practicum and internslacement availability as well as meeting accriteria for entry into practicum. I understential field sites (Clinical) and/or submit	ademic, and that	
Student Name	Student Signature	Date	_
Faculty Adviser Name	Faculty Adviser signature	Date	-

Application for Practicum/Internship: Part II

- 1) Attend mandatory Practicum & Internship Orientation.
- 2) Submit application for Practicum/Internship by the Application Deadline (Part I).
- 3) Submit Application Part II and related documents (Field Site Supervisor Agreement) by the Site Approval Deadline for approval once offered a site placement (Part II).

I. SITE INFORMATION

Name of field site where you have accepted a placement:					
Start date: Internship II semes	End date: sters)	(Typically la	st day of gradue	ate classes	s, Practicum or
Approximate num	ber of hours pe	r week to be sp	ent at site:		
Note: If you che new role will diffe	Are you currently employed at this site in a paid position? Note: If you checked YES above, you must submit a written description of how you new role will differ from your current position (different supervisor, different colleagues, different clients, etc.), signed by your new supervisor.				n of how your
Primary field site s	Primary field site supervisor information:				
Name:		Phone:			Email:
Licensure/Certification (drop-down menu, check all that apply):					
Certified School Co Licensed Psych	_	LCPC	LCSW Psychiatric N	LMFT [urse [Other:
Note: New supervisions licensure and certification training in supervisions.	fication, two or		• •		-

II. REQUIRED DOCUMENTS AND ACKNOWLEDGEMENT

Please enter a brief description of site role and responsibilities. Please note, this description must also be emailed to the Graduate School with your request to enroll in COUN 596/597/598.

By signing this form, I commit to training at my field site for the number of hours cited in the Practicum & Internship Manual, under the supervision of the primary supervisor listed; any changes to or termination of this arrangement must be cleared with your site supervisor, faculty instructor, and the Practicum & Internship Coordinator, as outlined in the Practicum & Internship Manual. I also acknowledge that I am aware of the scheduled meeting time for COUN 596/597/598 for the semester indicated, and that my Practicum

and Internship schedule must be planned around my course schedule so that I attend all my required courses in their entirety each week.

Student Name	Student Signature	Date

Practicum & Internship Coordinator Signature:

Date:

Field Site Supervision Agreement

This document serves as an agreement between a field site supervisor, Hood College master's student in Clinical Mental Health or School Counseling (the "supervisee"), and Hood College faculty instructor, and outlines the roles and responsibilities of each of those parties in the training experience of the named student. Specifically, this document establishes the parties and relationships involved in individual/triadic and group clinical supervision, which have the following broad purposes and goals:

- To ensure client welfare
- To provide clinical, ethical, professional, and administrative guidance
- To fulfill training requirements for a master's degree in Counseling
- To promote the supervisee's professional development and competence
- To increase knowledge, skills, and awareness in the supervisee's specialty area

Please read this document carefully in its entirety, fill out the section appropriate to your role, and then sign and date at the end of the document.

FIELD SITE SUPERVISOR

1)		been informed of the Hood College programmatic requirements and 2016 EP Standards for the field experience (practicum and/or internship).
		I have read the Hood College Practicum & Internship Manual
		I have read the 2016 CACREP Standards: Sections 2, 3, 5 (relevant specialty area)
	c.	I have received a sample syllabus for COUN 596/597/598 (student's current
		field experience course)
	d.	I agree to serve in the role of field site supervisor as described in the above documents
2)		Hood College's minimum requirements for field site clinical supervisors,
		cally that I:
	a.	Hold a minimum of a master's degree in Counseling \square or a related field \square (please specify)
	b.	Have a minimum of two years clinical and supervisory experience in the supervisee's specialty area
	c.	Am fully licensed or certified as appropriate in the state of field work, as one
		of the following:
		i. Licensed Clinical Professional Counselor
		ii. Licensed Clinical Social Worker 🗌
		iii. Licensed Marriage and Family Therapist 🗌
		iv. Licensed Psychologist 🗌
		v. Certified School Counselor
	d.	Have relevant training in clinical supervision, as evidenced by at least one of
		the following (check all that apply):
		i. Completion of a graduate level course in clinical supervision
		(Please attach documentation)
		ii. Board Approved Supervisor credential (appropriate state licensing
		board) 🔛

	 iii. Approved Clinical Supervisor credential (NBCC) iv. Completion or planned completion of a Hood College workshop or webinar in supervision Date of completion or planned completion:
3)	I am employed by the agency/organization where the supervisee will be completing the clinical field experience, and that I am recognized by this agency or organization as qualified to supervise based on the standards described in Number 2 above.
4)	My agency/organization will allow audio or video recording—or in settings where recording is impossible, live observation/supervision—of at least two clinical sessions per semester, and I am willing to review them with the student as part of supervision. a. Video b. Audio c. Live observation/supervision
5)	I will provide clinical supervision for a minimum of one hour per week at a regular meeting time . a. Supervision will be: Individual Triadic Triadic
6)	 As field site supervisor, I have the following RIGHTS: a. To give supervisee constructive feedback on counseling-related activities. b. To raise questions about the supervisee's work or caseload. c. To raise concerns about supervisee's competence or performance with supervisee and faculty instructor. d. To terminate the supervision relationship if supervisee is not upholding responsibilities or in cases of serious concern about the supervisee's performance (in consultation with program faculty).

- 7) As field site supervisor, I have the following **RESPONSIBILITIES**:
 - a. To uphold legal and ethical standards for clinical/school counseling practice and supervision.
 - b. To establish with the student a consistent weekly schedule that can lead to completion of hours required:
 - i. Practicum: 100 hours over on academic term; 8-10 hours weekly (40% direct client facing)
 - ii. Internship: 600 hours over two academic terms; 20-25 hours weekly (40% direct client facing)
 - c. To provide **at least one hour per week** of uninterrupted individual or triadic supervision time.
 - d. To observe supervisee's work through live supervision and/or recordings
 - e. To bear primary clinical and ethical responsibility for the supervisee's clients
 - f. To keep a record of supervision sessions per the standards of the field site.
 - g. To provide training (or schedule training with the appropriate person) for the supervisee on record keeping and other administrative responsibilities at the field site.
 - h. To monitor supervisee performance and fill out evaluations as required by the program and the field site.

- i. To maintain awareness and oversight over the supervisee's caseload.
- j. To provide specific guidance appropriate to the supervisor's specialty and the field site environment.
- k. To raise concerns about the supervisee's performance with the supervisee and the faculty instructor in a timely fashion.
- l. To allow for remediation of performance concerns before deciding to terminate the supervision relationship, except in cases of serious ethical violations or concerns about client welfare.
- m. To support the supervisee's professional development, including by suggesting resources and training opportunities.
- n. To complete paperwork required by state licensure or certification bodies.
- o. To provide clear description of any duties expected of the student (e.g., record keeping, administrative).
- p. To respond to consultation requests from the faculty instructor regarding supervisee monthly in practicum and 2-3 times during internship, and to initiate consultation more frequently as needed.
- q. To arrange for a temporary or permanent change in supervisor (with appropriate qualifications, meeting the above requirements) if unable to uphold responsibilities.
 - i. If no supervisor is available at the site, the faculty instructor may provide temporary supervision for one week and will provide an update via a Supervision Note within 48 hours.

SUPERVISEE

- 1) I am enrolled as a Clinical Mental Health Counseling \square or School Counseling \square student at Hood College.
- 2) I have read the Practicum & Internship Manual in its entirety and am fully aware of my training requirements.
- 3) I have completed my specialization's requirements for entry into Practicum and Internship.
- 4) As supervisee, I have the following **RIGHTS**:
 - a. To receive at least one hour per week of uninterrupted individual or triadic supervision in private space.
 - b. To receive the supervisor's full attention during that time.
 - c. To receive feedback and specific guidance, and to discuss and occasionally challenge that guidance in a constructive manner that promotes learning.
 - d. To ask questions.
 - e. To set the agenda for supervision (partially).
 - f. To have training needs met.
 - g. To request a change of supervisor if supervisor is not fulfilling responsibilities as described below.
 - h. To receive remedial guidelines or a professional development plan (in consultation with faculty) prior to premature termination of the supervision relationship, except in cases of serious ethical violations or concerns about client welfare.

- 5) As supervisee, I have the following **RESPONSIBILITIES**:
 - a. To uphold ethical and professional guidelines and standards for clinical/school counseling practice.
 - b. To prioritize client/student welfare above all else.
 - c. To attend all scheduled supervision meetings and arrive on time.
 - d. To arrive prepared to all supervision meetings with specific issues and case material to discuss.
 - e. To be open to various interventions, approaches, and techniques, and to apply those techniques as recommended by supervisor.
 - f. To implement supervisor directives.
 - g. To maintain client records and complete other administrative tasks promptly and accurately, as directed.
 - h. To immediately contact supervisor or other designated, qualified individual at the field site in the event of an emergency.
 - i. To attend all scheduled group supervision meetings with the faculty instructor according to the attendance policy in the syllabus.
 - j. To promptly notify the faculty instructor of any clinical emergency or ethical issue at the field site.

FACULTY INSTRUCTOR

- I acknowledge that:
 - 1) I am a faculty member in the Counseling Program at Hood College.
 - 2) I am Licensed Clinical Professional Counselor.
 - 3) I have relevant training and experience in clinical supervision, as evidenced by at least one of the following:
 - a. Completion of graduate-level coursework in clinical supervision
 - b. Possession of a relevant supervisory credential (Board Approval, Approved Clinical Supervisor)
 - 4) As the faculty instructor, I have the following **RIGHTS**:
 - a. To give supervisee constructive feedback on counseling-related activities.
 - b. To raise questions about the supervisee's work or caseload.
 - c. To provide feedback to the field site supervisor about the nature, frequency, or quality of individual supervision provided, or other professional and ethical issues reported at the field site.
 - d. To report field work successes and challenges to the supervisee's faculty adviser and other key faculty as appropriate to meet training needs.
 - e. To report field site ethical violations to the supervisee's adviser, other key faculty, and the field site supervisor as appropriate.
 - f. To consult with the field site supervisor and Practicum & Internship Coordinator to establish a remediation plan for students not meeting expectations at the field site.
 - g. To recommend, in rare cases, to the Practicum & Internship Coordinator that the supervisee be removed from the field site if supervisee or field site supervisor is not upholding responsibilities, or in cases of serious concern about the supervisee's performance or behaviors.

- 5) As the faculty instructor, I have the following **RESPONSIBILITIES**:
 - a. To uphold legal and ethical standards for clinical/school counseling practice and supervision.
 - b. To ensure, together with the Practicum & Internship Coordinator, that the field site supervisor is briefed on programmatic training requirements and provided with a copy of training materials.
 - c. To provide 2-2.5 hours weekly of group supervision in Practicum (COUN 596) or Internship (COUN 597) course.
 - d. To serve as first point of contact between the supervisee and field site supervisor, relaying concerns, successes, and challenges at the field site.
 - e. To maintain regular consultation and communication with the field site supervisor, at least monthly in Practicum and 2-3 times during Internship, and to document that communication.
 - f. To provide formative and summative evaluation of the supervisee's performance.

This agreement is subject to review at any time, per the request of the field site supervisor, supervisee, and/or faculty instructor or Practicum and Internship Coordinator.

We, the Field Site Supervisor, Supervisee, and Faculty Instructor, agree to uphold the guidelines, rights, and responsibilities set forth in this contract and by the American Counseling Association Code of Ethics for the agreed upon timeframe. Revisions will be made only with the consent of all parties. We have provided a copy of this agreement to the Practicum and Internship Coordinator.

Student Name	Student Signature	Date
Site Supervisor Name	Site Supervisor Signature	Date
Agency Name	Site Supervisor phone and email	
Faculty Instructor Name	Faculty Instructor Signature	Date

Practicum & Internship Coordinator Approval:

Date:

Sample Track Hours Log

Track Hours Log

Student Test	7/31/19 - 8/14/19	Hood College - Internship
Clinical Trainee	Date Range	Track
Site Supervisor Test		
Site Supervisor	Program Faculty/Staff	



	7/31/19 - 8/14/19	CUMULATIVE AS OF 8/14/19
Total Hours	7.00	7.00
Direct Service Hours	6.00	6.00
Individual counseling	0.00	0.00
Couples counseling	4.00	4.00
Group counseling	0.00	0.00
Family counseling	0.00	0.00
Intake assessment	2.00	2.00
Otherassessment	0.00	0.00
Psychoeducational session, workshop, group	0.00	0.00
Client or family consultation	0.00	0.00
Community/school outreach	0.00	0.00
Indirect Service Hours	1.00	1.00
Administrative duties	0.00	0.00
Case management	0.00	0.00
Client-centered advocacy and support	0.00	0.00
Documentation/clinical record keeping	0.00	0.00
Workshops, seminars, trainings	0.00	0.00
Supervision	1.00	1.00
Individual or triadic supervision	1.00	1.00
Group supervision	0.00	0.00
Totals	7.00	7.00

Student Test	S	8/14/19
Clinical Trainee	Clinical Trainee Signature	Date
Site Supervisor Test	Site Supervisor Test	8/23/19
Site Supervisor	Site Supervisor Signature	Date
Program Faculty/Staff	Program Faculty/Staff Signature	Date



PRACTICUM AND INTERNSHIP M.S. IN CLINICAL MENTAL HEALTH/SCHOOL COUNSELING DEPARTMENT OF PSYCHOLOGY & COUNSELING



Counseling interventions	☐ Teachers or administrators
□ Evidence-based practices □ Professional and ethical beh □ Assessment and diagnosis □ Attitude and/or flexibility □ Counseling/treatment plan □ Communication skills □ Risk assessment/client safety □ Clinical judgment	avior Individual supervisory alliance Teachers or administrators
Assessment and diagnosis □ Attitude and/or flexibility Counseling/treatment plan □ Communication skills Risk assessment/client safety □ Clinical judgment	☐ Teachers or administrators
☐ Counseling/treatment plan ☐ Communication skills ☐ Risk assessment/client safety ☐ Clinical judgment	
Risk assessment/client safety Clinical judgment	
	Parents and family members
I I Crisis intervention II I Counseling skills/competen	Community partners
Substance use issues Self-care and wellbeing	ce Nature and format of supervision Feedback from faculty instruct
Counseling relationship/alliance Self-awareness and reflection Case conceptualization Theoretical orientation	on Group supervision issues
Group counseling Multicultural issues/compet	2022
Couples/family counseling Multicultural issues/compet	ence
Individual counseling	
Classroom lessons	
Outreach activities	
Termination and/or referral	
OTHER: OTHER:	OTHER:
Additional comments (optional/as desired):	

Recording Policy

PART I: INITIAL SESSION RECORDING AND TRANSFER

- Students MUST obtain written, informed consent prior to recording with any
 client. This written consent form may be the attached form created by Hood
 College, or a site-specific form, but MUST specifically acknowledge that the
 counselor trainee is recording for training purposes and that the recording will be
 reviewed by supervisors. It must also delineate whether the client consents to
 audio or video recording.
- The informed consent form is approved by the site supervisor and is stored in the client's clinical file at the site and is NOT given to the faculty instructor, to protect confidentiality.
- Students are to use a recording device manufactured solely for the purpose of recording (e.g., a digital recorder or camera, or a cassette recorder/player) or a laptop or desktop computer NOT a personal mobile phone or tablet.
- Students are to upload all recorded material directly to HIPAA-compliant OneDrive folder accessible only to their faculty instructor.
- Transfer of the recorded data must occur while at the training site after recording the session (i.e., NOT saved on the initial recording device, taken home, and then transferred).

PART II: STORAGE AND USE

- Students are only allowed to use the recordings for the specific class in which the recording is required (i.e., 504, 596 or 597).
- Students must ensure that no identifying information such as name, address, etc., is recorded, and, even if video is being used, that the client's face is not recorded unless necessary for the class.
- Recordings must not be downloaded onto any other computer system at any time, but rather played directly from the flash drive.
- The only individuals who may have access to the recording are the student, the site supervisor(s), and the faculty instructor. The student may play a portion of the recording in class, however this MUST not contain any identifying information, and fellow students/trainees should never have access to the actual recorded file.
- Recordings must be deleted immediately after use (i.e., after the student has presented the recording to the supervisor, faculty instructor, or class for review), by reformatting the flash drive, described below.
- Digital recordings should be deleted immediately following upload, including from Desktop Trash Bins.

RECORDING DEVICES

Acceptable recording devices can be purchased from retail stores or online at retail sites such as Amazon.com. Please see the example below from Amazon for around \$30.

Students may also record directly onto laptops or desktop computers or using HIPAA-compliant Telehealth platforms such as Zoom or SimplePractice. Hood College does not endorse any brand of hardware or software.

Digital Voice Recorder by Yemenren, 8GB 3072Kbps Sound Audio Recorder Dictaphone, Double Microphone, Metal Casing, Voice Activated



NOTE: On the USBtoCloud models, the Cloud option must be set to NO when prompted or configured to bypass saving or backing up data to Cloud.

By initialing in the lines provided and by signing this form, I attest to the following

as it relates to my initial recording of a client session for clinical training review:
A Session recording(s) will be completed by using a recording device manufactured solely for the purpose of recording or on a laptop/desktop computer. <u>I will not use my cell phone to record the session</u> .
B After recording the session(s), I will transfer the recording data immediately to a HIPAA-compliant OneDrive folder created by my faculty instructor.
C All data transfer will occur on the day of the recording(s) while at my training site.
D After checking for successful data transfer (i.e., playing the recording), I deleted the recorded session(s) from the recording device I used to record the patient/client session.
Student signature: Date:

COUN 596/597/598: PRACTICUM AND INTERNSHIP M.S. IN CLINICAL MENTAL HEALTH/SCHOOL COUNSELING DEPARTMENT OF PSYCHOLOGY & COUNSELING



Informed Consent for Recordings

Hood College requires that master's students in Clinical Mental Health Counseling and School Counseling obtain several recordings of client sessions during their training experience. The purpose of these recordings is for supervision of the student's clinical practice and to enhance quality of care for clients. Students will follow the policies and procedures of the counseling site or agency regarding recording procedures, as well as the guidelines below. Participating clients are informed and agree:

- 1. You give your written permission to be audio or video recorded prior to recording a session. You may choose to be audio recorded only. If you consent to video recording, the device will still be positioned such that your face and other identifying features are not visible.
- 2. You will never be recorded without your permission.
- 3. The recording may be electronically or digitally stored, and only shared for the purpose of continued student training and clinical development with relevant individuals such as supervisors, doctoral student supervisors/teaching assistants, class, etc.
- 4. Identifying client information will be disguised/removed when turning in recordings and writing reports. Encryption or encoding will be used to limit access to authorized users only.
- 5. Electronic recordings will be compliant with the **Health Insurance Portability** and Accountability Act (HIPAA; see http://www.hhs.gov/ocr/privacy/) including "Technical Safeguards."
- 6. When using digital recordings, confidentiality is limited by the secureness of the technology being used to record, transmit, and store them.
- 7. All efforts will be made to keep recordings confidential but the possibility of unforeseen events, including technological events, means that confidentiality cannot be absolutely guaranteed.
- 8. Students are mandated to abide by the American Counseling Association Code of Ethics: H.2. Informed Consent and Security, and H.5. Records and Web Maintenance (ACA, http://www.counseling.org/docs/ethics/2014-aca-code-of-ethics.pdf?sfvrsn=4).

- 9. Recordings will be stored with utmost care and deleted after they are used.
- 10. When recordings are used for supervision review, the student will be in possession of the recording at all times.

I (We) understand that the student named below is a counselor trainee who is working with the site and supervisor named below as part of her/his clinical training requirements for Hood College, also under a university faculty supervisor. I am (we are) giving consent for counseling sessions to be audio or video recorded (check below). I understand that I can revoke this consent at any time and the recording will then be discontinued.

I (We) consent to:	Audio recording only []	Audio and video recording
Client Name		
Client Signature		
Date		
Additional Client/C	Guardian Name	
A 11141 1 C11 1/C	S	
Additional Client/C	Juardian Signature	
Date		
Date		
Counseling Student	t Name	
Counseling Student	t Signature	
Date		
Site Supervisor Nar	me	
a: a : a:		
Site Supervisor Sig	nature	
Doto		
Date		