

# 2022-2023

## HOOD COLLEGE

### EMPLOYEE BENEFITS

#### GUIDE



# Welcome to the 2022-2023 Benefits Open Enrollment

The Hood College annual insurance open enrollment period is about to begin.

We recognize the importance of benefits within the overall compensation package provided to all of our eligible employees. This year when we reviewed our employee benefits options, we focused not only on providing quality medical plans but also on controlling the cost and financial risk for our employees. We offer multiple options to meet the individual needs of our employees and their dependents.

Open enrollment runs  
**May 2nd through May 15th**

Enroll online at our [Employee Portal](#)

This is an active re-enrollment which means that all benefit eligible employees must enroll / re-enroll in coverage during this limited period. Current coverage (for the plan year 7/1/21 - 6/30/2022) will end on 6/30/2022. Failure to submit your benefit enrollment elections via the Employee Portal by 11:59pm on 5/15/2022 will result in a loss of all coverage effective 06/30/2022.

## **NOT SURE HOW TO GET STARTED? DON'T WORRY!**

Prior to open enrollment, you will receive step-by-step enrollment instructions by email from our HR team.

Until then, now is the perfect time to prepare by doing the following:

- ✓ Checking that your personal information is accurate in the employee portal.
- ✓ Reviewing the benefits in which you are currently enrolled
- ✓ Checking out the plans being offered for the coming year

In this booklet, you'll find easy-to-understand instructions to help you make your benefit decisions.

As always, we value you as a member of the Hood College family and look forward to a healthy and safe year.

## **REMEMBER:**

**Open enrollment is the one time of year you can make any adjustments you'd like for the upcoming plan year.**

## CONTACT INFORMATION



If you have any questions regarding your benefits, please contact one of the carriers listed below or your Human Resources representative.

### Medical

UMR

[www.umar.com](http://www.umar.com)

(800) 826-9781

### Prescription Drug

Rx Benefits/Optum Rx

[www.optumrx.com/mycataramanrx](http://www.optumrx.com/mycataramanrx)

(800) 522-8159

### Health Savings Account

Optum Bank

[www.optumbank.com](http://www.optumbank.com)

(800) 243-5543

### Dental

UHC Dental

[www.myuhcdental.com](http://www.myuhcdental.com)

(866) 633-2446

### Vision

UHC Vision

[www.myuhcvision.com](http://www.myuhcvision.com)

(800) 638-3120

### Basic Life and AD&D, Supplemental Life

Reliance Standard

[www.reliancestandard.com](http://www.reliancestandard.com)

(800) 345-3544

### Long-Term Disability

Reliance Standard

[www.reliancestandard.com](http://www.reliancestandard.com)

(800) 345-3544

### Flexible Spending Accounts (FSA)

UMR

[www.umar.com](http://www.umar.com)

(800) 826-9781

### Employee Assistance Program (EAP)

BHS

[www.bhsonline.com](http://www.bhsonline.com)

(800)-327-2251

### LegalShield

Legal Services/ID Theft

[www.legalshield.com](http://www.legalshield.com)

(800) 654-7757

### Your Benefits Team

Hood College

Christine E. Traini (301)696-3556

[traini@hood.edu](mailto:traini@hood.edu)

## TABLE OF CONTENTS

Welcome .....	2
Contact Information & Table of Contents .....	3
Medical Insurance .....	4
Care Options and When to Use Them .....	5
TeleHealth.....	6
Your Medical Insurance Plan Options and Costs .....	7
HealthAdvocate .....	8
Understanding A Health Savings Account (HSAs) .....	9
Flexible Spending Accounts (FSAs) .....	11
Dental Insurance.....	12
Vision Insurance .....	13
Basic Life and AD&D .....	14
Short-Term Disability .....	14
Long-Term Disability .....	14
403(b) Retirement Plan .....	15
Other Benefits .....	16
Important Notices .....	17
Resource Library.....	25
Glossary of Terms.....	26



Throughout this guide you will find video and link icons that will take you to resources that provide additional information on the benefits available to you.

# MEDICAL INSURANCE

1

## HOW TO GET STARTED

### SELECT YOUR MEDICAL PLAN

- OPTION 1: POS
- OPTION 2: EPO
- OPTION 3: QHDHP/HSA

**TIP:** Get the most out of your insurance by using in-network providers.

### FREQUENTLY ASKED QUESTIONS

#### How many hours do I need to work to be eligible for insurance benefits?

? You must be a regular full-time equivalent (FTE) employee working at least 18.75 hours per week (.5 or greater FTE) to be eligible for benefits.

#### Will I receive a new Medical ID card?

? You will receive an ID card in the mail if you are electing medical coverage, or if you made election changes

#### Does the deductible run on a calendar year or policy year basis?

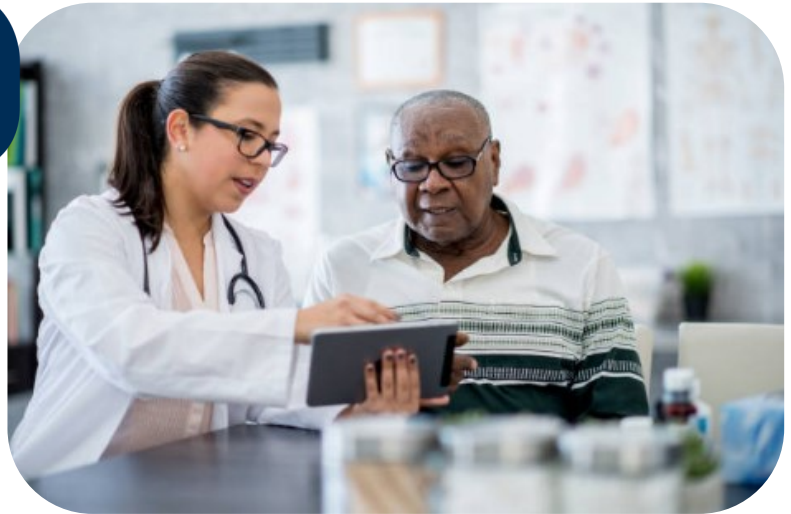
A policy-year basis: July 1 - June 30.

#### How long can I cover my dependent children?

? Dependent children are eligible until the end of the month in which they turn age 26.

#### I just got hired. When will my benefits become effective?

? Your medical insurance benefit will begin on the 1st day of the month following date of hire or date of hire if hired on the first of the month.



### YOUR HEALTH PLAN OPTIONS

As an eligible .5 or greater FTE employee of Hood College, you have the choice between three medical plan options: POS, EPO and QHDHP/HSA.

For each, your deductible will run from July 1 – June 30.

Two of the plans give you the option of using out-of-network providers, you can save money by using in-network providers because UMR/UHC has negotiated significant discounts with them. If you choose to go out-of-network, you'll be responsible for the difference between the actual charge and UMR's UCR (Usual, Customary and Reasonable) charge, plus your out-of-network deductible and coinsurance.

These plans cover a broad range of healthcare services and supplies, including prescriptions, office visits and hospitalizations. Please refer to the following pages for specific details on the medical plans available to you and your family.

#### POS AND EPO PLAN HIGHLIGHTS:

- Lower deductibles when using in-network providers
- Does not require referrals when seeking care from a specialist

#### QHDHP/HSA HIGHLIGHTS:

- A POS plan with in- and out-of-network coverage
- When enrolling in this plan, you will be able to establish a Health Saving Account
- More information contained herein

# CARE OPTIONS AND WHEN TO USE THEM

While we recommend that you seek routine medical care from your primary care physician whenever possible, there are alternatives available to you. Services may vary, so it's a good idea to visit the care provider's website. Be sure to check that the facility is in the UHC Choice Plus network by calling the toll-free number on the back of your medical ID card, or by visiting [www.umar.com](http://www.umar.com).

## PRIMARY CARE

- Routine, primary/ preventive care
- Non-urgent treatment
- Chronic Disease Management

## TELEHEALTH

- Cold/flu
- Diarrhea
- Fever
- Rash
- Sinus Problems

## CONVENIENCE CARE

- Common infections (Ear infections, pink eye, strep throat & Bronchitis)
- Flu shots
- Pregnancy tests
- Vaccines
- Rashes
- Screenings

## URGENT CARE

- Sprains
- Small cuts
- Strains
- Sore throats
- Minor infections
- Mild Asthma Attacks
- Back Pain or strains

## EMERGENCY ROOM

- Heavy bleeding
- Large open wounds
- Chest pain
- Spinal injuries
- Difficulty breathing
- Major burns
- Severe head injuries

### PRIMARY CARE

For routine, primary/ preventive care or non-urgent treatment, we recommend going to your doctor's office. Your doctor knows you and your health history and has access to your medical records. You may also pay the least amount out of pocket.

### TELEHEALTH

Retail Telehealth, or a "virtual visit", lets you see and talk to a doctor from your mobile device or computer without an appointment, anytime and anywhere! UMR partners with Teladoc to bring you care from the comfort and convenience of your home or wherever you are.

### CONVENIENCE CARE

These providers are a good alternative when you are not able to get to your doctor's office and your condition is not urgent or an emergency.

They are often located in malls or retail stores (such as CVS Caremark, Walgreens, Wal-Mart and Target), and generally serve patients 18 months of age or older without an appointment.

Sometimes you need medical care fast, but a trip to the emergency room may not be necessary.

During office hours, you may be able to go to your doctor's office. Outside regular office hours—or if you can't be seen by your doctor immediately—you may consider going to an Urgent Care Center where you can generally be treated for many minor medical problems faster than at an emergency room.

### EMERGENCY ROOM

An emergency medical condition is any condition (including severe pain) which you believe that, without immediate medical care, may result in serious injury or is life threatening.

Emergency services are always considered in-network. If you receive treatment for an emergency in a non-network facility, you may be transferred to an in-network facility once your condition has been stabilized.

If you believe you are experiencing a medical emergency, go to the nearest emergency room or call 911, even if your symptoms are not described here.



CALL  
9-1-1



[Primary Care vs. Urgent Care vs. ER](#)



## TELADOC

You can connect with a licensed physician via phone or video anytime, anywhere, through Teladoc. Teladoc's U.S. board certified doctors are available 24/7/365 to resolve many of your medical issues through phone or video consults. General medicine, Dermatology and Behavioral Health are a few of the services.

### Conditions commonly treated through a virtual visit:

- Bladder infection/ urinary tract infection
- Bronchitis
- Cold/flu
- Diarrhea
- Fever
- Migraine/ headaches
- Pink eye
- Rash
- Sinus problems
- Sore throat

If you are enrolled in the HDHP/HSA, your cost will be associated with the applicable to service that you are selecting. If you are enrolled in the EPO or POS there will be no cost to your for these services.

Registering with Teladoc is quick and easy online. Visit the Teladoc website at [Teladoc.com](https://www.teladoc.com), click "Set up account" and provide the required information. You may also call Teladoc for assistance over the phone at (800) Teladoc (835-2362).

Once your account is set up, you can call and request a consult any time you need care.

## 7 REASONS TO REGISTER WITH TELADOC

- 1 Teladoc provides confidential, convenient, and affordable healthcare 24/7/365.
- 2 You can speak with a licensed doctor about non-emergency health issues anywhere, whether you're at home, at work, or on vacation.
- 3 The average wait time to speak with a doctor is 10 minutes.
- 4 Teladoc doctors can diagnose and treat cold and flu symptoms, upper respiratory infections, ear infections, skin problems, allergy symptoms and more.
- 5 Teladoc doctors can also send a prescription straight to your pharmacy of choice when medically necessary.
- 6 Your dependents are eligible to receive care from Teladoc, including adult children up to age 26.
- 7 You can connect with Teladoc by phone, web, or mobile app.



Contact  
Teladoc



Talk with a  
Doctor



Resolve  
your Issue



(800) Teladoc (835-2362)

[www.teladoc.com](https://www.teladoc.com)

# YOUR MEDICAL INSURANCE PLAN OPTIONS AND COSTS



## Medical Insurance Plan Options and Costs

UMR/Rx Benefits Optum Rx	POS Plan	EPO Plan	HDHP/HSA Plan
	Employee Cost Per 26 Paychecks	Employee Cost Per 26 Paychecks	Employee Cost Per 26 Paychecks
Employee	\$223.39	\$63.30	\$24.81
Employee & Spouse	\$450.77	\$191.97	\$127.47
Employee & Child	\$363.22	\$154.66	\$102.70
Employee & Family	\$506.02	\$226.04	\$145.13
	In-Network	In-Network	In-Network
<b>Deductible (calendar year)</b> Individual / Family	\$0 / \$0	\$500 / \$1,000	\$2,500 / \$5,000
<b>Out-of-Pocket Maximum</b> Individual / Family	\$1,500 / \$4,500	\$2,500 / \$6,500	\$4,000 / \$8,000
<b>Office Visit</b> Primary Care Physician Specialist	\$30 copay \$45 copay	\$30 copay \$40 copay	100% after deductible
<b>Preventive Care</b>	100% covered	100% covered	100% covered
<b>Lab and X-ray</b>	100% covered	100% covered	100% covered after deductible
<b>Urgent Care</b>	100% after \$50 copay	100% after \$40 copay	100% after deductible
<b>Emergency Care</b> Hospital	\$300 copay, waived if admitted	\$100 copay, waived if admitted	100% after deductible
<b>Outpatient Hospital</b>	100% after \$30 copay	100% after \$30 copay	100% after deductible
<b>Inpatient Hospital Services</b>	100% covered after \$300 copay	80% covered after deductible	100% after deductible
<b>Prescription Drug</b> Retail (34-day supply) Mail Order (90-day supply)	\$20 / \$40 / \$65 / 50% max \$100 \$40 / \$80 / \$130	\$20 / \$40 / \$65/50% max \$100 \$40 / \$80 / \$130	Integrated with Medical \$15 / \$25 / \$40/50% max \$100 \$30 / \$50 / \$80
	Out-of-Network	Out-of-Network	Out-of-Network
<b>Deductible</b> Individual / Family	\$500 / \$1,500	N/A	\$5,000 / \$10,000
<b>Out-of-Pocket Maximum</b> Individual / Family	\$3,000 / \$6,500	N/A	\$10,000 / \$20,000

Premiums can be withheld from your paycheck on a pre-tax basis for Medical, Dental, and Vision insurance. Based upon your individual tax bracket, this could save you a considerable amount of money.

Your election can only be changed during the plan year if you experience a qualifying life status change. You must notify Human Resources within 30 days of the event via the life events module in the employee portal

# HEALTHADVOCATE

Navigating healthcare takes a human touch, data-driven health insights, and technology that engages. HealthAdvocate has been helping Americans navigate the complexity of the healthcare system for over 19 years. We offer a full range of clinical and administrative services as well as behavioral health and wellness programs supported by medical claims data science and a technology platform that uses machine learning to drive people to engage in their health and well-being.



**HealthAdvocate**

## Your Lifeline for Healthcare Help

**24/7**  
Support

**866.695.8622**

[HealthAdvocate.com/members](http://HealthAdvocate.com/members)

### Find the right doctors

We'll also locate the right hospitals, dentists and other leading healthcare providers anywhere in the country.

### Schedule appointments

We can help expedite the earliest appointments with providers, including hard-to-reach specialists, and arrange treatments and tests.

### Resolve benefits issues

Turn to us for help resolving claims issues, untangling medical bills and coordinating benefits.

### Assist with eldercare

We address senior issues such as Medicare and related healthcare issues facing your parents and parents-in-law.

### Assist in the transfer of medical records

We'll also handle the details of transferring X-rays and lab results.

### Work with insurance companies

Our team works on your behalf to obtain appropriate approvals for needed services.

### Get your questions answered

We help you become informed about test results, treatments and medications prescribed by your physician.

### Help to make informed decisions

We will research conditions and treatment options, and facilitate second opinions.

## Help is Only a Phone Call Away

Call 866.695.8622 today. Your Health Advocate benefit is paid by your employer or plan sponsor and covers eligible employees, their spouses, dependent children, parents and parents-in-law.



Download our **NEW** SmartPhone App  
App Store / Google Play

Health Advocate is not affiliated with any insurance or third party provider. Health Advocate complies with all government privacy standards. Health Advocate does not replace health insurance coverage, provide medical care or recommend treatment.

**HealthAdvocate**  
Always at your side



# HEALTH SAVINGS ACCOUNT (HSA)

Two ways you can put money into your HSA: (1) Regular payroll deductions on a pre-tax basis and (2) lump-sum contributions of any amount, anytime, up to the maximum limit.

## UNDERSTANDING A HEALTH SAVINGS ACCOUNT (HSA)

### WHAT IS AN HSA?

A savings account where you can either direct pre-tax payroll deductions or deposit money to be used to pay for current or future qualified medical expenses for you and/or your dependents. Once money goes into the account, it's yours to keep—the HSA is owned by you, just like a personal checking or savings account.

### THE HSA CAN ALSO BE AN INVESTMENT OPPORTUNITY.

Depending upon your HSA account balance, your account can grow tax-free in an investment of your choice (like an interest-bearing savings account, a money market account, a wide variety of mutual funds—or all three). Of course, your funds are always available if you need them for qualified health care expenses.

### YOUR FUNDS CAN CARRY OVER AND EVEN GROW OVER TIME.

The money always belongs to you, even if you leave the company, and unused funds carry over from year to year. You never have to worry about losing your money. That means if you don't use a lot of health care services now, your HSA funds will be there if you need them in the future—even after retirement.

### HSA FUNDS CAN BE USED FOR YOUR FAMILY.

You can use your HSA for your spouse and qualified tax dependents for their eligible tax expenses—even if they're not covered by your medical plan.



[What is a Health Savings Account?](#)



### WHAT ARE THE RULES?

- You must be covered under a Qualified High Deductible Health plan (QHDHP) in order to establish an HSA.
- You cannot establish an HSA if you or your spouse also have a medical FSA, unless it is a Limited Purpose FSA.
- You cannot be enrolled in Medicare or Tricare due to age or disability.
- You cannot set up an HSA if you have insurance coverage under another plan, for example your spouse's employer, unless that secondary coverage is also a qualified high deductible health plan.
- You cannot be claimed as a dependent under someone else's tax return.

### WHAT ELSE SHOULD I KNOW?

- You can invest up to the IRS's annual contribution limit. Contributions are based on a calendar year. The contribution limits for 2022 are \$3,650 for Single and \$7,300 for Family coverage. If you're age 55 or older, you are allowed to make extra contributions each year.
- The contributions grow tax-free and come out tax-free as long as you utilize the funds for approved services based on the IRS Publication 502, (medical, dental, vision expenses and over-the-counter medications with a physician's prescription).
- Your unused contributions roll over from year to year and can be taken with you if you leave your current job.
- If you use the money for non-qualified expenses, then the money becomes taxable and subject to a 20% excise tax penalty (like in an IRA account).
- There is no penalty for distributions following death, disability (as defined in IRC 72), or attainment of Medicare eligibility age, but taxes would apply for non-qualified distributions.
- If your healthcare expenses are more than your HSA balance, you need to pay the remaining cost another way, such as a credit card or personal check. But save your receipts in case you are ever audited! You can request reimbursement later, after you have accumulated more money in your account.

Contribute up to  
**\$3,650**  
Single, or  
**\$7,300**  
Family

## YOU CAN USE HSA FUNDS FOR IRS-APPROVED ITEMS SUCH AS:

- Doctor's office visits
- Dental services
- Eye exams, eyeglasses, laser surgery, contact lenses and solution
- Hearing aids
- Orthodontia, dental cleanings, and fillings
- Prescription drugs and some over-the-counter medications (with a physician's prescription)
- Physical therapy, speech therapy, and chiropractic expenses

More information about approved items, plus additional details about the HSA, is available at [irs.gov](https://www.irs.gov).

Every time you use your HSA, save your receipt in case the IRS asks you to prove your claim was for a qualified expense. If you use HSA funds for a non-qualified expense, you will pay tax and a penalty on those funds.

The HSA is your personal account and contains your personal funds. It can be considered an asset by a creditor and garnished as applicable.

As an HSA account holder, you will be required to file a Form 8889 with the IRS each year. This form identifies any contributions, distributions, or earned interest associated with your account.

### **This may be the best plan option for you if any of the following is true:**

- You do not incur a lot of medical and prescription medication expenses.
- You would like money in a savings account to pay for Qualified Expenses permitted under Federal Law.
- You would like the opportunity to contribute pre-tax income to a Health Savings Account.

## FREQUENTLY ASKED QUESTIONS

### **What will I pay at the pharmacy with the HSA qualified plan options?**

You will pay the actual discounted cost of the drug until you satisfy your calendar year deductible in full.

### **What will I pay at the physician's office with the HSA qualified plan?**

You'll provide your ID card at the time of the visit and the physician's office will submit the claim to UMR. You will not owe anything at the time of the visit. Later you'll receive an Explanation of Benefits (EOB) from UMR that shows the charges discounted based on their contract with the physician. When you receive a bill from the physician's office, you pay the portion of the discounted cost you are responsible for as shown on the EOB.

### **Where can I get a copy of an EOB?**

You can access all of your EOB information, as well as obtain other important information, by logging on to [www.umar.com](https://www.umar.com).

# FLEXIBLE SPENDING ACCOUNTS

2

## SELECT FSA ACCOUNTS

- Health Care Flexible Spending Account
- Dependent Care Flexible Spending Account
- Limited Purpose Flexible Spending Account



## HEALTH CARE FLEXIBLE SPENDING ACCOUNT

This account enables you to pay medical, dental, vision, and prescription drug expenses that may or may not be covered under your insurance program (or your spouse's) with pre-tax dollars. You can also pay for dependent health care, even if you choose single (vs. family) coverage. The total amount of your annual election is available to you up front, reducing the chance of having a large out-of-pocket expense early in the plan year. Be aware—any unused portion of the account at the end of the plan year is forfeited. A **limited purpose FSA** is a healthcare spending account that can only be used for eligible vision and dental expenses. Unlike a healthcare **FSA**, however, an LPFSA can be held at the same time as a Health Savings Account (HSA).

### Eligible Expenses Examples

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>• Coinsurance and copayments</li> <li>• Contraceptives</li> <li>• Crutches</li> <li>• Dental expenses</li> <li>• Dentures</li> <li>• Diagnostic expenses</li> <li>• Eyeglasses, including exam fee</li> <li>• Handicapped care and support</li> <li>• Nutrition counseling</li> <li>• Hearing devices and batteries</li> <li>• Hospital bills</li> <li>• Deductible Amounts</li> </ul> | <ul style="list-style-type: none"> <li>• Laboratory fees</li> <li>• Licensed practical nurses</li> <li>• Orthodontia</li> <li>• Orthopedic shoes</li> <li>• Oxygen</li> <li>• Prescription drugs</li> <li>• Psychiatric care</li> <li>• Psychologist expenses</li> <li>• Routine physical</li> <li>• Seeing-eye dog expenses</li> <li>• Prescribed vitamin supplements (medically necessary)</li> </ul> |
|---|---|



[Click here for the full list of Healthcare FSA Eligible Expenses](#)



[What is a Flexible Spending Account?](#)

## 2022 Maximum Contributions

Health Care Flexible Spending Account	\$2,850 max
Dependent Care Expense Account	\$5,000 max

## HOW THE HEALTH CARE FLEXIBLE SPENDING ACCOUNT WORKS

When you have out-of-pocket expenses (such as copayments and deductibles), you can either use your FSA debit card to pay for these expenses at qualified providers or submit an FSA claim form with your receipt to Hood College. Reimbursement is issued to you through direct deposit into your bank account, or if you prefer, a check can be issued to you.

## DEPENDENT CARE FLEXIBLE SPENDING ACCOUNT

This account gives you the opportunity to redirect a portion of your annual pay on a pre-tax basis to pay for dependent care expenses. An eligible dependent is any member of your household for whom you can claim expenses on your Federal Income Tax Form 2441, "Credit for Child and Dependent Care Expenses." Children must be under age 13. Care centers which qualify include dependent care centers, preschool educational institutions, and qualified individuals (as long as the caregiver is not a family member and reports income for tax purposes). Before deciding to use the Dependent Care Expense Account, it would be wise to compare its tax benefit to that of claiming a child care tax credit when filing your tax return. You may want to check with your tax advisor to determine which method is best for you and your family. Any unused portion of your account balance at the end of the plan year is forfeited.

# DENTAL INSURANCE



## 3 REVIEW YOUR DENTAL PLAN

### UHC DENTAL IS THE DENTAL CARRIER FOR 2022-2023.

The dental plan is a PPO that offers coverage in and out-of-network. It is to your advantage to utilize a network dentist in order to achieve the greatest cost savings. If you choose to go out-of-network, you will be responsible for any cost exceeding UHC's negotiated fees, plus any deductible and coinsurance associated with your procedure.

Dependent children are eligible until the end of the month in which they turn age 26.



[What is Dental Insurance?](#)

### FIND A DENTIST

To find a dental provider in your area, visit the website at: [www.myuhcdental.com](http://www.myuhcdental.com)

**In-Network Providers:** Provider is reimbursed based on contracted fees and cannot balance bill you.

**Out-of-Network Providers:** Provider is reimbursed based on Reasonable and Customary standards and balance billing is possible.

### Dental Insurance Plan Options and Costs

UHC Dental Plan	High Plan		Low Plan	
	Employee Cost Per 26 Paychecks		Employee Cost Per 26 Paychecks	
Employee	\$22.85		\$19.00	
Employee & Spouse	\$40.41		\$30.36	
Employee & Child(ren)	\$27.87		\$21.42	
Employee & Family	\$53.60		\$36.23	
PPO	In-Network	Out-of-Network	In-Network	Out-of-Network
<b>Deductible</b> Individual / Family	\$50 / \$150	\$50 / \$150	\$50 / \$150	\$50 / \$150
<b>Annual Maximum</b>	\$1,000	\$1,000	\$1,000	\$1,000
<b>Diagnostics/Preventive Services</b>	Carrier pays 100% (no deductible)	Carrier pays 100% (no deductible)	Carrier pays 80%	Carrier Pays 80%
<b>Basic Services</b>	80%	80%	50%	50%
<b>Major Services</b>	50%	50%	50%	50%
<b>Ortho Maximum</b>	\$1,000	\$1,000	Not covered	Not covered

# VISION INSURANCE



## 4 REVIEW YOUR VISION PLAN

### UHC VISION IS THE VISION CARRIER FOR 2022-2023

The vision plan offers coverage both in-network and out-of-network. It is to your advantage to utilize a network provider in order to achieve the greatest cost savings. If you go out-of-network, your benefit is based on a reimbursement schedule.

#### FIND A PROVIDER

To find an UHC provider in your area, visit the website at [www.myuhcvision.com](http://www.myuhcvision.com)

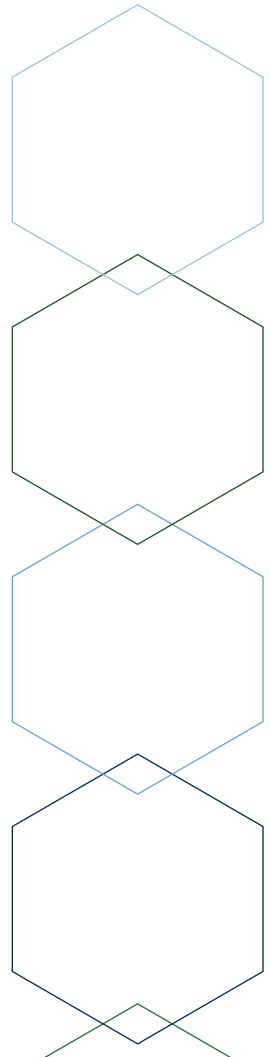
**DID YOU KNOW?** There are discounts available for Lasik surgery.



[What is Vision Insurance?](#)

### Vision Insurance Plan Options and Costs

UHC Vision Plan	Employee Cost Per 26 Paychecks	
Employee	\$3.00	
Employee & One	\$5.37	
Employee & Family	\$7.33	
	In-Network	Out-of-Network
<b>Examination Copay</b>	100% covered	<u>Reimbursement</u> Up to \$40
<b>Frequency of Service</b>	Every 12 months	
Exam	Every 12 months	
Lenses	Every 12 months	
Frames	Every 12 months	
Contact lenses in lieu of frames	Every 12 months	
<b>Lenses</b>		<u>Reimbursement</u>
Single	100% covered	Up to \$40
Bifocal	100% covered	Up to \$60
Trifocal	100% covered	Up to \$80
Lenticular	100% covered	Up to \$80
<b>Frames</b>	Up to \$150	<u>Reimbursement</u> Up to \$45
<b>Contact Lenses</b> in lieu of lenses/frame*	Covered up to \$150 retail allowance	<u>Reimbursement</u> \$150
<b>Medically Necessary Contacts</b>	100% covered	<u>Reimbursement</u> Up to \$210



# LIFE INSURANCE AND AD&D

## 5 REVIEW YOUR LIFE AND DISABILITY POLICIES

- Basic Life and AD&D
- Long-Term Disability
- Short-Term Disability

### BASIC LIFE AND AD&D

Hood College provides 1x your annual earnings to a maximum of \$125,000 in Basic Life and Accidental Death & Dismemberment (AD&D) insurance.

This coverage is offered through Reliance Standard at no cost to you.

**DID YOU KNOW?** Hood College provides you Basic Life and AD&D AT NO COST TO YOU.

### LONG-TERM DISABILITY

Long-Term Disability insurance offered through Reliance Standard and is provided at no cost to you. The plan benefit is 66.6667% of basic monthly earnings up to a maximum of \$8,000 per month. Basic earnings is the average of your gross monthly income for the year immediately prior to the onset of disability and excludes commissions, bonuses, overtime pay, shift differential pay, or any other earnings.

The benefits begin after a 6 month waiting period.

This coverage is offered through Reliance Standard.



[What is Life and AD&D Insurance?](#)



[What is Disability Insurance?](#)

## RELIANCE STANDARD

A MEMBER OF THE TOKIO MARINE GROUP

### SHORT-TERM DISABILITY

#### COVERAGE

Disability income protection insurance provides a benefit for short term disability resulting from a covered injury or sickness. Benefits begin at the end of the elimination period and continue while you are disabled up to the maximum benefit duration.

#### ELIGIBILITY

All eligible employees as defined by your employer.

#### BENEFIT AMOUNT

You may elect a weekly benefit equal to 60% of your covered earnings, from a minimum of \$50 up to a maximum benefit of \$1,500 per week.

#### DAY BENEFITS BEGIN

Injury (accident) and Sickness (illness): benefits begin on 15th consecutive day of disability.

#### MAXIMUM BENEFIT DURATION

Benefits for one period of disability will be paid up to a maximum of 20 weeks.

#### CONTRIBUTION REQUIREMENTS

Coverage is employee paid.

#### FEATURES

- Maternity covered as any other illness
- Non-occupational coverage
- Partial disability benefit included
- Zero Day Residual: You can accumulate time toward the elimination period even while partially disabled
- FMLA Continuation
- Military Services Leave of Absence Continuation



# RETIREMENT



## 6 OUR 403 (B) IS MANAGED BY TIAA

The contributions to the 403(b) plan are deducted pre-tax from your paycheck. You can contribute up to the IRS limit of your eligible pay,

Hood College provides a 1.5% Non-Elective Contribution for all eligible employees and matches up to an additional 3.5% per the example below

Employee	College
0%	1.5%
1%	1.5%
2%	2%
3%	3%
4%	4%
5%	5%
Greater than 5%	5%



Both the Retirement Annuity Program (RA) and Group Supplemental Retirement Annuity (GSRA) allow for Traditional pre-tax or Roth after-tax contributions.

TIAA Retirement Annuity Program (RA):

- Half-time or greater FTE employees are eligible to enroll
- Eligible participating employees can contribute a percentage of their salaries (up to IRS limits)
  - Up to \$19,500 for 2022
  - Additional \$6,500 if over age 50
- Hood contributes a matching percentage, up to 5%

Group Supplement Retirement Annuity (GSRA)

- Open to FTE, <.5 FTE or Adjunct employees
- Allows for pre-tax contributions, but does not have a Hood College contribution

## OTHER BENEFITS



### EMPLOYEE ASSISTANCE PROGRAM (EAP)

The BHS EAP offers a free, confidential service provided to covered employees and their dependents. BHS provides assistance to employees and household members for a variety of mental health and other family issues such as financial, identity recovery assistance, daily living services and child and elder care.

This program offers a wide variety of counseling and assessments, referrals, prevention and education resources and consultation services which are all designed to assist you and your family.



### LEGAL ASSISTANCE

LegalShield has a network of dedicated law firms in 50 states. Our 39 provider law firms provide legal protection to more than 1.75 million families any time they need it, even in covered emergency situations, 24/7, 365 days a year. LegalShield lawyers have an average of 22 years' experience in numerous areas. Employees are covered for a wide range of personal legal matters. And with no out-of-pocket costs, no claim forms, no usage limits, and a money-back guarantee, they can feel confident they're better prepared for life's challenges, whether expected or unplanned.



### IDENTITY THEFT

Identity Consultation Services Members have unlimited access to identity consultation services provided by Kröll's Licensed Private Investigators. The Investigator will advise members on best practices for identity management tailored to the member's specific situation and should there be an identity theft event, the investigator will recommend that a case be opened for restoration. Members have access to member support agents and 24/7/365 for emergency situations. Kröll's Licensed Investigators will be available to answer questions regarding ID Theft and Fraud issues from 7am to 7pm central time, Monday through Friday excluding major holidays.



### EDUCATIONAL BENEFITS

Hood College offers a tuition remission benefit, available for coursework at Hood College, for employees and eligible dependents. Please see the staff manual for policy details and program rules.

For Tuition Remission at Hood College, the application for educational benefits must be submitted each semester for which the benefit is requested for an eligible employee, spouse or dependent. Failure to complete and return this form to HR prior to the start of each semester will result in the enrolled individual receiving a tuition bill and/or incurring late fee charges from Hood College.

Hood College participates in the Tuition Exchange program, a third-party entity not affiliated with Hood College. This is not an employee benefit, but it gives eligible dependents of qualifying Hood employees the ability to apply for a competitive Tuition Exchange Scholarship at a participating member institution. Scholarship eligibility and award are determined by the rules established by The Tuition Exchange.

Please visit <https://www.tuitionexchange.org/> for more information.

### CRITICAL ILLNESS

Voluntary critical illness insurance provides a fixed, lump-sum benefit upon diagnosis of a critical illness, which can include heart attack, stroke, paralysis and more. These benefits are paid directly to the insured and may be used for any reason, from deductibles and prescriptions to transportation and child care.

### VOLUNTARY ACCIDENT INSURANCE

Voluntary accident insurance provides a range of fixed, lump-sum benefits for injuries resulting from a covered accident, or for accidental death and dismemberment (if included). These benefits are paid directly to the insured and may be used for any reason, from deductibles and prescriptions to transportation and childcare.

### SUPPLEMENTAL LIFE INSURANCE/AD&D

As an eligible employee, you may also elect to purchase additional supplemental life insurance coverage for yourself, your spouse and your dependent children.



# IMPORTANT NOTICES

## MEDICARE PART D CREDITABLE COVERAGE

### Important Notice from Hood College About Your Prescription Drug Coverage and Medicare

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with Hood College and about your options under Medicare's prescription drug coverage. This information can help you decide whether or not you want to join a Medicare drug plan. If you are considering joining, you should compare your current coverage, including which drugs are covered at what cost, with the coverage and costs of the plans offering Medicare prescription drug coverage in your area. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are two important things you need to know about your current coverage and Medicare's prescription drug coverage:

1. Medicare prescription drug coverage became available in 2006 to everyone with Medicare. You can get this coverage if you join a Medicare Prescription Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers prescription drug coverage. All Medicare drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.
2. Hood College has determined that the prescription drug coverage offered by the UMR health plan is, on average for all plan participants, expected to pay out as much as standard Medicare prescription drug coverage pays and is therefore considered Creditable Coverage. Because your existing coverage is Creditable Coverage, you can keep this coverage and not pay a higher premium (a penalty) if you later decide to join a Medicare drug plan.

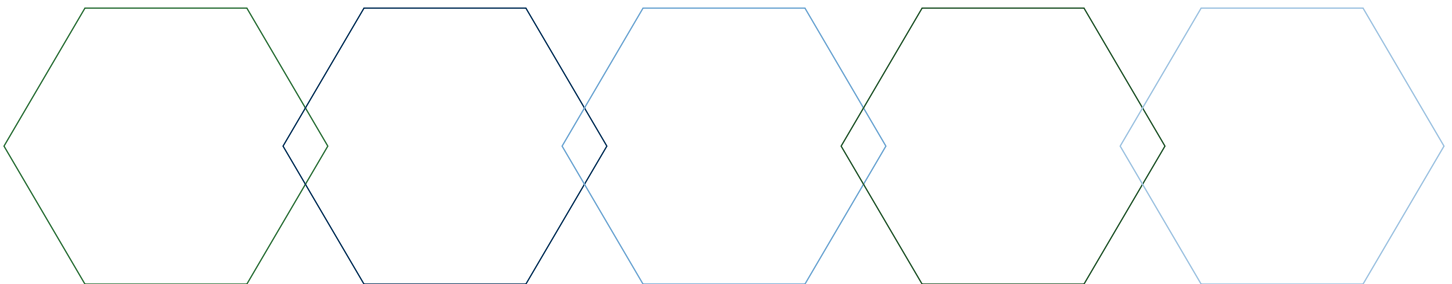
### When Can You Join A Medicare Drug Plan?

You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15th to December 7th.

However, if you lose your current creditable prescription drug coverage, through no fault of your own, you will also be eligible for a two (2) month Special Enrollment Period (SEP) to join a Medicare drug plan.

### What Happens To Your Current Coverage If You Decide to Join A Medicare Drug Plan?

If you decide to join a Medicare drug plan, your current Hood College coverage **may** be affected. You can keep this coverage if you elect Part D and this plan will coordinate with Part D coverage. If you do decide to join a Medicare drug plan and drop the Hood College medical plan, **be aware that you and your dependents may not be able to get this coverage back.**



# IMPORTANT NOTICES

## When Will You Pay A Higher Premium (Penalty) To Join A Medicare Drug Plan?

You should also know that if you drop or lose your current coverage with Hood College and don't join a Medicare drug plan within 63 continuous days after your current coverage ends, you may pay a higher premium (a penalty) to join a Medicare drug plan later.

If you go 63 continuous days or longer without creditable prescription drug coverage, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without creditable coverage, your premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (a penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following October to join.

## For More Information About This Notice Or Your Current Prescription Drug Coverage...

Contact the person listed below for further information or call Christine E. Traini, 301-696-3556.. **NOTE:** You'll get this notice each year. You will also get it before the next period you can join a Medicare drug plan, and if this coverage through Hood College changes. You also may request a copy of this notice at any time.

## For More Information About Your Options Under Medicare Prescription Drug Coverage...

More detailed information about Medicare plans that offer prescription drug coverage is in the "Medicare & You" handbook. You'll get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans.

## For more information about Medicare prescription drug coverage:

- Visit [www.medicare.gov](http://www.medicare.gov)
- Call your State Health Insurance Assistance Program (see the inside back cover of your copy of the "Medicare & You" handbook for their telephone number) for personalized help
- Call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information about this extra help, visit Social Security on the web at [www.socialsecurity.gov](http://www.socialsecurity.gov), or call them at 1-800-772-1213 (TTY 1-800-325-0778).

**Remember: Keep this Creditable Coverage notice. If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained creditable coverage and, therefore, whether or not you are required to pay a higher premium (a penalty).**

**Date:** July 1, 2022  
**Name of Entity/Sender:** Hood College  
**Contact--Position/Office:** Christine E. Traini, Human Resources  
**Address:** 401 Rosemont Ave., Frederick, MD 21701  
**Phone Number:** 301-696-3556

## WOMEN'S HEALTH AND CANCER RIGHTS ACT OF 1998

If you have had, or are going to have, a mastectomy, you may be entitled to certain benefits under the Women's Health and Cancer Rights Act of 1998 (WHCRA). For individuals receiving mastectomy-related benefits, coverage will be provided in a manner determined in consultation with the attending physician and the patient, for:

- All stages of reconstruction of the breast on which the mastectomy was performed.
- Surgery and reconstruction of the other breast to produce a symmetrical appearance.
- Protheses.
- Treatment of physical complications at all stages of the mastectomy, including lymphedemas.

These benefits will be provided subject to the same deductibles and coinsurance applicable to other medical and surgical benefits provided under this plan. Therefore, the following deductibles and coinsurance apply: [insert deductibles and coinsurance applicable to these benefits]. If you would like more information on WHCRA benefits, call your Plan Administrator (301) 696-3556.

### INITIAL COBRA NOTICE

#### Introduction

You're getting this notice because you recently gained coverage under a group health plan (the Plan). This notice has important information about your right to COBRA continuation coverage, which is a temporary extension of coverage under the Plan. **This notice explains COBRA continuation coverage, when it may become available to you and your family, and what you need to do to protect your right to get it.** When you become eligible for COBRA, you may also become eligible for other coverage options that may cost less than COBRA continuation coverage.

The right to COBRA continuation coverage was created by a federal law, the Consolidated Omnibus Budget Reconciliation Act of 1985 (COBRA). COBRA continuation coverage can become available to you and other members of your family when group health coverage would otherwise end. For more information about your rights and obligations under the Plan and under federal law, you should review the Plan's Summary Plan Description or contact the Plan Administrator.

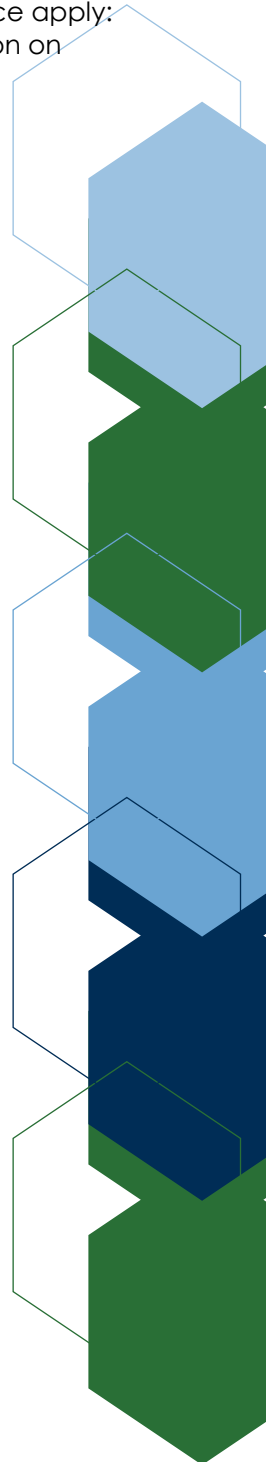
**You may have other options available to you when you lose group health coverage.** For example, you may be eligible to buy an individual plan through the Health Insurance Marketplace. By enrolling in coverage through the Marketplace, you may qualify for lower costs on your monthly premiums and lower out-of-pocket costs. Additionally, you may qualify for a 30-day special enrollment period for another group health plan for which you are eligible (such as a spouse's plan), even if that plan generally doesn't accept late enrollees.

#### What is COBRA continuation coverage?

COBRA continuation coverage is a continuation of Plan coverage when it would otherwise end because of a life event. This is also called a "qualifying event." Specific qualifying events are listed later in this notice. After a qualifying event, COBRA continuation coverage must be offered to each person who is a "qualified beneficiary." You, your spouse, and your dependent children could become qualified beneficiaries if coverage under the Plan is lost because of the qualifying event. Under the Plan, qualified beneficiaries who elect COBRA continuation coverage must pay for COBRA continuation coverage.

If you're an employee, you'll become a qualified beneficiary if you lose your coverage under the Plan because of the following qualifying events:

- Your hours of employment are reduced, or
- Your employment ends for any reason other than your gross misconduct.



If you're the spouse of an employee, you'll become a qualified beneficiary if you lose your coverage under the Plan because of the following qualifying events:

- Your spouse dies;
- Your spouse's hours of employment are reduced;
- Your spouse's employment ends for any reason other than his or her gross misconduct;
- Your spouse becomes entitled to Medicare benefits (under Part A, Part B, or both); or
- You become divorced or legally separated from your spouse.

Your dependent children will become qualified beneficiaries if they lose coverage under the Plan because of the following qualifying events:

- The parent-employee dies;
- The parent-employee's hours of employment are reduced;
- The parent-employee's employment ends for any reason other than his or her gross misconduct;
- The parent-employee becomes entitled to Medicare benefits (Part A, Part B, or both);
- The parents become divorced or legally separated; or
- The child stops being eligible for coverage under the Plan as a "dependent child."

### **When is COBRA continuation coverage available?**

The Plan will offer COBRA continuation coverage to qualified beneficiaries only after the Plan Administrator has been notified that a qualifying event has occurred. The employer must notify the Plan Administrator of the following qualifying events:

- The end of employment or reduction of hours of employment;
- Death of the employee;
- The employee's becoming entitled to Medicare benefits (under Part A, Part B, or both).

**For all other qualifying events (divorce or legal separation of the employee and spouse or a dependent child's losing eligibility for coverage as a dependent child), you must notify the Plan Administrator within 60 days [or enter longer period permitted under the terms of the Plan] after the qualifying event occurs. You must provide this notice to: Christine E. Traini at [traini@hood.edu](mailto:traini@hood.edu) or (301) 696-3556.**

## **How is COBRA continuation coverage provided?**

Once the Plan Administrator receives notice that a qualifying event has occurred, COBRA continuation coverage will be offered to each of the qualified beneficiaries. Each qualified beneficiary will have an independent right to elect COBRA continuation coverage. Covered employees may elect COBRA continuation coverage on behalf of their spouses, and parents may elect COBRA continuation coverage on behalf of their children.

COBRA continuation coverage is a temporary continuation of coverage that generally lasts for 18 months due to employment termination or reduction of hours of work. Certain qualifying events, or a second qualifying event during the initial period of coverage, may permit a beneficiary to receive a maximum of 36 months of coverage.

There are also ways in which this 18-month period of COBRA continuation coverage can be extended:

### **Disability extension of 18-month period of COBRA continuation coverage**

If you or anyone in your family covered under the Plan is determined by Social Security to be disabled and you notify the Plan Administrator in a timely fashion, you and your entire family may be entitled to get up to an additional 11 months of COBRA continuation coverage, for a maximum of 29 months. The disability would have to have started at some time before the 60th day of COBRA continuation coverage and must last at least until the end of the 18-month period of COBRA continuation coverage.

### **Second qualifying event extension of 18-month period of continuation coverage**

If your family experiences another qualifying event during the 18 months of COBRA continuation coverage, the spouse and dependent children in your family can get up to 18 additional months of COBRA continuation coverage, for a maximum of 36 months, if the Plan is properly notified about the second qualifying event. This extension may be available to the spouse and any dependent children getting COBRA continuation coverage if the employee or former employee dies; becomes entitled to Medicare benefits (under Part A, Part B, or both); gets divorced or legally separated; or if the dependent child stops being eligible under the Plan as a dependent child. This extension is only available if the second qualifying event would have caused the spouse or dependent child to lose coverage under the Plan had the first qualifying event not occurred.

### **Are there other coverage options besides COBRA Continuation Coverage?**

Yes. Instead of enrolling in COBRA continuation coverage, there may be other coverage options for you and your family through the Health Insurance Marketplace, Medicare, Medicaid, [Children's Health Insurance Program \(CHIP\)](#), or other group health plan coverage options (such as a spouse's plan) through what is called a "special enrollment period." Some of these options may cost less than COBRA continuation coverage. You can learn more about many of these options at [www.healthcare.gov](http://www.healthcare.gov).

### **Can I enroll in Medicare instead of COBRA continuation coverage after my group health plan coverage ends?**

In general, if you don't enroll in Medicare Part A or B when you are first eligible because you are still employed, after the Medicare initial enrollment period, you have an 8-month special enrollment period to sign up for Medicare Part A or B, beginning on the earlier of:

- The month after your employment ends; or
- The month after group health plan coverage based on current employment ends.

If you don't enroll in Medicare and elect COBRA continuation coverage instead, you may have to pay a Part B late enrollment penalty and you may have a gap in coverage if you decide you want Part B later. If you elect COBRA continuation coverage and later enroll in Medicare Part A or B before the COBRA continuation coverage ends, the Plan may terminate your continuation coverage. However, if Medicare Part A or B is effective on or before the date of the COBRA election, COBRA coverage may not be discontinued on account of Medicare entitlement, even if you enroll in the other part of Medicare after the date of the election of COBRA coverage.

If you are enrolled in both COBRA continuation coverage and Medicare, Medicare will generally pay first (primary payer) and COBRA continuation coverage will pay second. Certain plans may pay as if secondary to Medicare, even if you are not enrolled in Medicare.

For more information visit <https://www.medicare.gov/medicare-and-you>.

### **If you have questions**

Questions concerning your Plan or your COBRA continuation coverage rights should be addressed to the contact or contacts identified below. For more information about your rights under the Employee Retirement Income Security Act (ERISA), including COBRA, the Patient Protection and Affordable Care Act, and other laws affecting group health plans, contact the nearest Regional or District Office of the U.S. Department of Labor's Employee Benefits Security Administration (EBSA) in your area or visit [www.dol.gov/ebsa](http://www.dol.gov/ebsa). (Addresses and phone numbers of Regional and District EBSA Offices are available through EBSA's website.) For more information about the Marketplace, visit [www.HealthCare.gov](http://www.HealthCare.gov).

### **Keep your Plan informed of address changes**

To protect your family's rights, let the Plan Administrator know about any changes in the addresses of family members. You should also keep a copy, for your records, of any notices you send to the Plan Administrator.

### **Plan contact information**

Christine E. Traini, (301) 696-3556

*This notice is intended as a brief outline; please see HR for more information.*

# MARKETPLACE COVERAGE OPTIONS

## PART A: General Information

When key parts of the health care law take effect in 2014, there will be a new way to buy health insurance: the Health Insurance Marketplace. To assist you as you evaluate options for you and your family, this notice provides some basic information about the new Marketplace and employment based health coverage offered by your employer.

### WHAT IS THE HEALTH INSURANCE MARKETPLACE?

The Marketplace is designed to help you find health insurance that meets your needs and fits your budget. The Marketplace offers "one-stop shopping" to find and compare private health insurance options. You may also be eligible for a new kind of tax credit that lowers your monthly premium right away. Open enrollment for health insurance coverage through the Marketplace begins in October 2013 for coverage starting as early as January 1, 2014.

### CAN I SAVE MONEY ON MY HEALTH INSURANCE PREMIUMS IN THE MARKETPLACE?

You may qualify to save money and lower your monthly premium, but only if your employer does not offer coverage, or offers coverage that doesn't meet certain standards. The savings on your premium that you're eligible for depends on your household income.

### DOES EMPLOYER HEALTH COVERAGE AFFECT ELIGIBILITY FOR PREMIUM SAVINGS THROUGH THE MARKETPLACE?

Yes. If you have an offer of health coverage from your employer that meets certain standards, you will not be eligible for a tax credit through the Marketplace and may wish to enroll in your employer's health plan. However, you may be eligible for a tax credit that lowers your monthly premium, or a reduction in certain cost-sharing if your employer does not offer coverage to you at all or does not offer coverage that meets certain standards. If the cost of a plan from your employer that would cover you (and not any other members of your family) is more than 9.5% of your household income for the year, or if the coverage your employer provides does not meet the "minimum value" standard set by the Affordable Care Act, you may be eligible for a tax credit.

**Note:** If you purchase a health plan through the Marketplace instead of accepting health coverage offered by your employer, then you may lose the employer contribution (if any) to the employer-offered coverage. Also, this employer contribution, as well as your employee contribution to employer-offered coverage is often excluded from income for Federal and State income tax purposes. Your payments for coverage through the Marketplace are made on an after-tax basis.

### HOW CAN I GET MORE INFORMATION?

For more information about your coverage offered by your employer, please check your summary plan description or contact Hood College's HR department.

The Marketplace can help you evaluate your coverage options, including your eligibility for coverage through the Marketplace and its cost. Please visit [HealthCare.gov](http://HealthCare.gov) for more information, including an online application for health insurance coverage and contact information for a Health Insurance Marketplace in your area.

# MARKETPLACE COVERAGE OPTIONS CONTINUED

## PART B: Information About Health Coverage Offered By Your Employer

This section contains information about any health coverage offered by your employer. If you decide to complete an application for coverage in the Marketplace, you will be asked to provide this information. This information is numbered to correspond to the Marketplace application.

<b>Employer Name:</b> Hood College	<b>Employer Identification Number (EIN):</b> Inquire at Human Resources if needed
<b>Employer Address:</b> 401 Rosemont Avenue	<b>Employer Phone Number:</b> 301-696-3556
<b>Who can we contact about employee health coverage at this job?</b> Christine E. Traini	<b>Phone Number (if different from above):</b> <b>Email Address:</b> traini@hood.edu

Here is some basic information about health coverage offered by this employer:

- As your employer, we offer a health plan to:
    - All employees. Eligible employees are:
      - .05 or greater Full time employees, working a minimum 18.75 hours per week on a regular basis. Employees will be effective the first day of the month following date of hire or date of hire if hired on the first of the month.
      - Some employees. Eligible employees are:
  - With respect to dependents:
    - We do offer coverage. Eligible dependents are: Spouse and children to age 26, regardless of student status
    - We do not offer coverage.
- If checked, this coverage meets the minimum value standard, and the cost of this coverage to you is intended to be affordable, based on employee wages.

\*\* Even if your employer intends your coverage to be affordable, you may still be eligible for a premium discount through the Marketplace. The Marketplace will use your household income, along with other factors, to determine whether you may be eligible for a premium discount. If, for example, your wages vary from week to week (perhaps you are an hourly employee or you work on a commission basis), if you are newly employed mid-year, or if you have other income losses, you may still qualify for a premium discount.

If you decide to shop for coverage in the Marketplace, [HealthCare.gov](https://www.healthcare.gov) will guide you through the process. Here's the employer information you'll enter when you visit [HealthCare.gov](https://www.healthcare.gov) to find out if you can get a tax credit to lower your monthly premiums.



# RESOURCE LIBRARY

CLICK THE LINKS TO LEARN MORE!



## MEDICAL PLANS

- [!\[\]\(f15d3c54be60b4fd0ce1da9fb3f67256\_img.jpg\) Primary Care vs. Urgent Care vs. ER](#)
- [!\[\]\(7bf135d42c40a6430c927b2fd03d7659\_img.jpg\) POS Point of Service](#)
- [!\[\]\(2bcc37677ea6b96900e4d746ad300082\_img.jpg\) PPO Overview](#)
- [!\[\]\(b62812e390f75b509ead0f847e76b4ce\_img.jpg\) HDHP vs. PPO](#)
- [!\[\]\(702f396a3c354a80d179cf62e75a5343\_img.jpg\) HDHP with HSA Overview](#)

## INSURANCE 101

- [!\[\]\(b1b781be830eb908d845c527ab08d5f8\_img.jpg\) Benefits Key terms Explained](#)
- [!\[\]\(2176a4ba510fa27404d783166e891577\_img.jpg\) How to read an EOB](#)
- [!\[\]\(a3b1c8d49688274496e55f2751cb8993\_img.jpg\) What is a qualifying event?](#)

## TAX ADVANTAGE SAVINGS ACCOUNTS

- [!\[\]\(49aa2e1da5fe39294864e9598c593810\_img.jpg\) What is a Health Savings Account?](#)
- [!\[\]\(7d0a8d8b1031f74abe67b09fcf4a2322\_img.jpg\) What is a Flexible Spending Account?](#)

## ANCILLARY BENEFITS

- [!\[\]\(039cd6b2e7148ba5690aa619b922c426\_img.jpg\) What is Dental Insurance?](#)
- [!\[\]\(8b9db310e3bd56ffa44f3d5130ea99e2\_img.jpg\) What is Vision Insurance?](#)
- [!\[\]\(49f66b396e80c47181c1b6b90370748d\_img.jpg\) What is Life and AD&D Insurance?](#)

## GLOSSARY OF MEDICAL TERMS

**Coinsurance**—The plan's share of the cost of covered services which is calculated as a percentage of the allowed amount. This percentage is applied after the deductible has been met. You pay any remaining percentage of the cost until the out-of-pocket maximum is met. Coinsurance percentages will be different between in-network and non-network services.

**Copays**—A fixed amount you pay for a covered health care service. Copays can apply to office visits, urgent care or emergency room services. Copays will not satisfy any part of the deductible. Copays should not apply to any preventive services.

**Deductible**—The amount of money you pay before services are covered. Services subject to the deductible will not be covered until it has been fully met. It does not apply to any preventive services, as required under the Affordable Care Act.

**Emergency Room**—Services you receive from a hospital for any serious condition requiring immediate care.

**Lifetime Benefit Maximum**—All plans are required to have an unlimited lifetime maximum.

**Medically Necessary**—Health care services or supplies needed to prevent, diagnose or treat an illness, injury, condition, disease or its symptoms, which meet accepted standards of medicine.

**Network Provider**—A provider who has a contract with your health insurer or plan to provide services at set fees. These contracted fees are usually lower than the provider's normal fees for services.

**Out-of-pocket Maximum**—The most you will pay during a set period of time before your health insurance begins to pay 100% of the allowed amount. The deductible, coinsurance and copays are included in the out-of-pocket maximum.

**Preauthorization**—A process by your health insurer or plan to determine if any service, treatment plan, prescription drug or durable medical equipment is medically necessary. This is sometimes called prior authorization, prior approval or precertification.

**Prescription Drugs**—Each plan offers its own unique prescription drug program. Specific copays apply to each tier and a medical plan can have one to five separate tiers. The retail pharmacy benefit offers a 30-day supply. Mail order prescriptions provide up to a 90-day supply. Sometimes the deductible must be satisfied before copays are applied.

**Preventive Services**—All services coded as Preventive must be covered 100% without a deductible, coinsurance or copayments.

**UCR (Usual, Customary and Reasonable)**—The amount paid for medical services in a geographic area based on what providers in the area usually charge for the same or similar service.

**Urgent Care**—Care for an illness, injury or condition serious enough that a reasonable person would seek immediate care, but not so severe to require emergency room care.

## Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP)

If you or your children are eligible for Medicaid or CHIP and you're eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit [www.healthcare.gov](http://www.healthcare.gov).

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial **1-877-KIDS NOW** or [www.insurekidsnow.gov](http://www.insurekidsnow.gov) to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a "special enrollment" opportunity, and **you must request coverage within 60 days of being determined eligible for premium assistance**. If you have questions about enrolling in your employer plan, contact the Department of Labor at [www.askebsa.dol.gov](http://www.askebsa.dol.gov) or call **1-866-444-EBSA (3272)**.

**If you live in one of the following states, you may be eligible for assistance paying your employer health plan premiums. The following list of states is current as of January 31, 2022. Contact your State for more information on eligibility –**

ALABAMA-Medicaid	CALIFORNIA-Medicaid
Website: <a href="http://myalhipp.com/">http://myalhipp.com/</a> Phone: 1-855-692-5447	Website: Health Insurance Premium Payment (HIPP) Program <a href="http://dhcs.ca.gov/hipp">http://dhcs.ca.gov/hipp</a> Phone: 916-445-8322 Fax: 916-440-5676 Email: <a href="mailto:hipp@dhcs.ca.gov">hipp@dhcs.ca.gov</a>
ALASKA-Medicaid	COLORADO-Health First Colorado (Colorado's Medicaid Program) & Child Health Plan Plus (CHP+)
The AK Health Insurance Premium Payment Program Website: <a href="http://myakhipp.com/">http://myakhipp.com/</a> Phone: 1-866-251-4861 Email: <a href="mailto:CustomerService@MyAKHIPP.com">CustomerService@MyAKHIPP.com</a> Medicaid Eligibility: <a href="http://dhss.alaska.gov/dpa/Pages/medicaid/default.aspx">http://dhss.alaska.gov/dpa/Pages/medicaid/default.aspx</a>	Health First Colorado Website: <a href="https://www.healthfirstcolorado.com/">https://www.healthfirstcolorado.com/</a> Health First Colorado Member Contact Center: 1-800-221-3943/ State Relay 711 CHP+: <a href="https://www.colorado.gov/pacific/hcpf/child-health-plan-plus">https://www.colorado.gov/pacific/hcpf/child-health-plan-plus</a> CHP+ Customer Service: 1-800-359-1991/ State Relay 711 Health Insurance Buy-In Program (HIBI): <a href="https://www.colorado.gov/pacific/hcpf/health-insurance-buy-program">https://www.colorado.gov/pacific/hcpf/health-insurance-buy-program</a> HIBI Customer Service: 1-855-692-6442
ARKANSAS-Medicaid	FLORIDA-Medicaid
Website: <a href="http://myarhipp.com/">http://myarhipp.com/</a> Phone: 1-855-MyARHIPP (855-692-7447)	Website: <a href="https://www.flmedicaidtprecovery.com/flmedicaidtprecovery.com/hipp/index.html">https://www.flmedicaidtprecovery.com/flmedicaidtprecovery.com/hipp/index.html</a> Phone: 1-877-357-3268

GEORGIA-Medicaid	MAINE-Medicaid
<p>A HIPP Website: <a href="https://medicaid.georgia.gov/health-insurance-premium-payment-program-hipp">https://medicaid.georgia.gov/health-insurance-premium-payment-program-hipp</a>            Phone: 678-564-1162, Press 1            GA CHIPRA Website:  <a href="https://medicaid.georgia.gov/programs/third-party-liability/childrens-health-insurance-program-reauthorization-act-2009-chipra">https://medicaid.georgia.gov/programs/third-party-liability/childrens-health-insurance-program-reauthorization-act-2009-chipra</a>            Phone: (678) 564-1162, Press 2</p>	<p>Enrollment Website: <a href="https://www.maine.gov/dhhs/ofi/applications-forms">https://www.maine.gov/dhhs/ofi/applications-forms</a>            Phone: 1-800-442-6003            TTY: Maine relay 711              Private Health Insurance Premium Webpage: <a href="https://www.maine.gov/dhhs/ofi/applications-forms">https://www.maine.gov/dhhs/ofi/applications-forms</a> Phone: -800-977-6740.            TTY: Maine relay 711</p>
INDIANA-Medicaid	MASSACHUSETTS-Medicaid and CHIP
<p>Healthy Indiana Plan for low-income adults 19-64            Website: <a href="http://www.in.gov/fssa/hip/">http://www.in.gov/fssa/hip/</a>            Phone: 1-877-438-4479            All other Medicaid            Website: <a href="https://www.in.gov/medicaid/">https://www.in.gov/medicaid/</a>            Phone 1-800-457-4584</p>	<p>Website: <a href="https://www.mass.gov/mashealth/pa">https://www.mass.gov/mashealth/pa</a>            Phone: 1-800-862-4840</p>
IOWA-Medicaid and CHIP (Hawki)	MINNESOTA-Medicaid
<p>Medicaid Website:  <a href="https://dhs.iowa.gov/ime/members">https://dhs.iowa.gov/ime/members</a>            Medicaid Phone: 1-800-338-8366            Hawki Website: <a href="http://dhs.iowa.gov/Hawki">http://dhs.iowa.gov/Hawki</a>            Hawki Phone: 1-800-257-8563              HIPP Website: <a href="https://dhs.iowa.gov/ime/members/medicaid-a-to-z/hipp">https://dhs.iowa.gov/ime/members/medicaid-a-to-z/hipp</a>            HIPP Phone: 1-888-346-9562</p>	<p>Website:  <a href="https://mn.gov/dhs/people-we-serve/children-and-families/health-care/health-care-programs/programs-and-services/other-insurance.jsp">https://mn.gov/dhs/people-we-serve/children-and-families/health-care/health-care-programs/programs-and-services/other-insurance.jsp</a>            Phone: 1-800-657-3739</p>
KANSAS-Medicaid	MISSOURI-Medicaid
<p>Website: <a href="https://www.kancare.ks.gov/">https://www.kancare.ks.gov/</a>            Phone: 1-800-792-4884</p>	<p>Website:  <a href="http://www.dss.mo.gov/mhd/participants/pages/hipp.htm">http://www.dss.mo.gov/mhd/participants/pages/hipp.htm</a>            Phone: 573-751-2005</p>
KENTUCKY-Medicaid	MONTANA-Medicaid
<p>Kentucky Integrated Health Insurance Premium Payment Program (KI-HIPP) Website: <a href="https://chfs.ky.gov/agencies/dms/member/Pages/kihipp.aspx">https://chfs.ky.gov/agencies/dms/member/Pages/kihipp.aspx</a>            Phone: 1-855-459-6328            Email: <a href="mailto:KIHIPPPROGRAM@ky.gov">KIHIPPPROGRAM@ky.gov</a>            KCHIP Website: <a href="https://kidshealth.ky.gov/Pages/index.aspx">https://kidshealth.ky.gov/Pages/index.aspx</a>            Phone: 1-877-524-4718            Kentucky Medicaid Website: <a href="https://chfs.ky.gov">https://chfs.ky.gov</a></p>	<p>Website:  <a href="http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP">http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP</a>            Phone: 1-800-694-3084</p>
LOUISIANA-Medicaid	NEBRASKA-Medicaid
<p>Website: <a href="http://www.medicicaid.la.gov">www.medicicaid.la.gov</a> or <a href="http://www.ldh.la.gov/lahipp">www.ldh.la.gov/lahipp</a>            Phone: 1-888-342-6207 (Medicaid hotline) or 1-855-618-5488 (LaHIPP)</p>	<p>Website: <a href="http://www.ACCESSNebraska.ne.gov">http://www.ACCESSNebraska.ne.gov</a>            Phone: 1-855-632-7633            Lincoln: 402-473-7000            Omaha: 402-595-1178</p>

<b>NEVADA-Medicaid</b>	<b>SOUTH CAROLINA-Medicaid</b>
Medicaid Website: <a href="http://dhcfc.nv.gov">http://dhcfc.nv.gov</a> Medicaid Phone: 1-800-992-0900	Website: <a href="https://www.scdhhs.gov">https://www.scdhhs.gov</a> Phone: 1-888-549-0820
<b>NEW HAMPSHIRE-Medicaid</b>	<b>SOUTH DAKOTA-Medicaid</b>
Website: <a href="https://www.dhhs.nh.gov/oii/hipp.htm">https://www.dhhs.nh.gov/oii/hipp.htm</a> Phone: 603-271-5218 Toll free number for the HIPP program: 1-800-852-3345, ext 5218	Website: <a href="http://dss.sd.gov">http://dss.sd.gov</a> Phone: 1-888-828-0059
<b>NEW JERSEY-Medicaid and CHIP</b>	<b>TEXAS-Medicaid</b>
Medicaid Website: <a href="http://www.state.nj.us/humanservices/dmahs/clients/medicaid/">http://www.state.nj.us/humanservices/dmahs/clients/medicaid/</a> Medicaid Phone: 609-631-2392 CHIP Website: <a href="http://www.nifamilycare.org/index.html">http://www.nifamilycare.org/index.html</a> CHIP Phone: 1-800-701-0710	Website: <a href="http://gethipptexas.com/">http://gethipptexas.com/</a> Phone: 1-800-440-0493
<b>NEW YORK-Medicaid</b>	<b>UTAH-Medicaid and CHIP</b>
Website: <a href="https://www.health.ny.gov/health_care/medicaid/">https://www.health.ny.gov/health_care/medicaid/</a> Phone: 1-800-541-2831	Medicaid Website: <a href="https://medicaid.utah.gov/">https://medicaid.utah.gov/</a> CHIP Website: <a href="http://health.utah.gov/chip">http://health.utah.gov/chip</a> Phone: 1-877-543-7669
<b>NORTH CAROLINA-Medicaid</b>	<b>VERMONT-Medicaid</b>
Website: <a href="https://medicaid.ncdhhs.gov/">https://medicaid.ncdhhs.gov/</a> Phone: 919-855-4100	Website: <a href="http://www.greenmountaincare.org/">http://www.greenmountaincare.org/</a> Phone: 1-800-250-8427
<b>NORTH DAKOTA-Medicaid</b>	<b>VIRGINIA-Medicaid and CHIP</b>
Website: <a href="http://www.nd.gov/dhs/services/medicalserv/medicaid/">http://www.nd.gov/dhs/services/medicalserv/medicaid/</a> Phone: 1-844-854-4825	Website: <a href="https://www.coverva.org/en/famis-select">https://www.coverva.org/en/famis-select</a> <a href="https://www.coverva.org/en/hipp">https://www.coverva.org/en/hipp</a> Medicaid Phone: 1-800-432-5924 CHIP Phone: 1-800-432-5924
<b>OKLAHOMA-Medicaid and CHIP</b>	<b>WASHINGTON-Medicaid</b>
Website: <a href="http://www.insureoklahoma.org">http://www.insureoklahoma.org</a> Phone: 1-888-365-3742	Website: <a href="https://www.hca.wa.gov/">https://www.hca.wa.gov/</a> Phone: 1-800-562-3022
<b>OREGON-Medicaid</b>	<b>WEST VIRGINIA-Medicaid and CHIP</b>
Website: <a href="http://healthcare.oregon.gov/Pages/index.aspx">http://healthcare.oregon.gov/Pages/index.aspx</a> <a href="http://www.oregonhealthcare.gov/index-es.html">http://www.oregonhealthcare.gov/index-es.html</a> Phone: 1-800-699-9075	Website: <a href="https://dhhr.wv.gov/bms/">https://dhhr.wv.gov/bms/</a> <a href="http://mywvhipp.com/">http://mywvhipp.com/</a> Medicaid Phone: 304-558-1700 CHIP Toll-free phone: 1-855-MyWVHIPP (1-855-699-8447)
<b>PENNSYLVANIA-Medicaid</b>	<b>WISCONSIN-Medicaid and CHIP</b>
Website: <a href="https://www.dhs.pa.gov/Services/Assistance/Pages/HIPP-Program.aspx">https://www.dhs.pa.gov/Services/Assistance/Pages/HIPP-Program.aspx</a> Phone: 1-800-692-7462	Website: <a href="https://www.dhs.wisconsin.gov/badgercareplus/p-10095.htm">https://www.dhs.wisconsin.gov/badgercareplus/p-10095.htm</a> Phone: 1-800-362-3002
<b>RHODE ISLAND-Medicaid and CHIP</b>	<b>WYOMING-Medicaid</b>
Website: <a href="http://www.eohhs.ri.gov/">http://www.eohhs.ri.gov/</a> Phone: 1-855-697-4347, or 401-462-0311 (Direct Rite Share Line)	Website: <a href="https://health.wyo.gov/healthcarefin/medicaid/programs-and-eligibility/">https://health.wyo.gov/healthcarefin/medicaid/programs-and-eligibility/</a> Phone: 1-800-251-1269

To see if any other states have added a premium assistance program since January 31, 2022, or for more information on special enrollment rights, contact either:

U.S. Department of Labor  
Employee Benefits Security Administration  
[www.dol.gov/agencies/ebsa](http://www.dol.gov/agencies/ebsa)  
1-866-444-EBSA (3272)

U.S. Department of Health and Human Services  
Centers for Medicare & Medicaid Services  
[www.cms.hhs.gov](http://www.cms.hhs.gov)  
1-877-267-2323, Menu Option 4, Ext. 61565

### Paperwork Reduction Act Statement

According to the Paperwork Reduction Act of 1995 (Pub. L. 104-13) (PRA), no persons are required to respond to a collection of information unless such collection displays a valid Office of Management and Budget (OMB) control number. The Department notes that a Federal agency cannot conduct or sponsor a collection of information unless it is approved by OMB under the PRA, and displays a currently valid OMB control number, and the public is not required to respond to a collection of information unless it displays a currently valid OMB control number. See 44 U.S.C. 3507. Also, notwithstanding any other provisions of law, no person shall be subject to penalty for failing to comply with a collection of information if the collection of information does not display a currently valid OMB control number. See 44 U.S.C. 3512.

The public reporting burden for this collection of information is estimated to average approximately seven minutes per respondent. Interested parties are encouraged to send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Employee Benefits Security Administration, Office of Policy and Research, Attention: PRA Clearance Officer, 200 Constitution Avenue, N.W., Room N-5718, Washington, DC 20210 or email [ebsa.opr@dol.gov](mailto:ebsa.opr@dol.gov) and reference the OMB Control Number 1210-0137.

OMB Control Number 1210-0137 (expires  
1/31/2023)



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